



Lifetime Limited Warranty

Kitchen Sink Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Kitchen Sink" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legislation pertaining to such installations.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

This warranty does not cover any free gifts included with purchase.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KRAUS USA has the right to change, modify, and/or update the warranty policy at any time. For the latest, most up to date comprehensive warranty, go to www.kraususa.com/warranty



Lifetime Limited Warranty

If you are a **HOMEOWNER**, please contact a Kraus Customer Service Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
Port Washington, NY 11050
Toll-Free : 800-775-0703
Customerservice@kraususa.com

If you are a **PLUMBING CONTRACTOR OR TRADE PROFESSIONAL**, please contact a Kraus Pro Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
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516-801-8955
Proservice@kraususa.com

If you are an **AUTHORIZED PARTNER**, please contact a Partner Support Representative at:

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In requesting warranty service, please be ready to provide:

1. Proof of purchase
2. A description of the problem



Lifetime Limited Warranty

Faucet Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Faucet" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Kraus warrants the mechanical components such as but not limited to sprayhead assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc) of the product to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the one (1) year term of the original owner or end-user.

Kraus warrants the mechanical component (cartridge) of the product to be free from defects in material and workmanship under normal usage for a period of five (5) years. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the five (5) year term of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legislation pertaining to such installations.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.



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Lifetime Limited Warranty

Ceramic Bathroom Sink Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Ceramic Sink" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product (Ceramic Sink) to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legislation pertaining to such installations.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages. **(Due to the nature of drain usage, there is no finish warranty on any drain product/including pop-up drains, lavatory drains and kitchen drains)**

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.



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Lifetime Limited Warranty

Glass Bathroom Sink Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Glass Sink" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product (Glass Sink) to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legislation pertaining to such installations.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

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2. A description of the problem



One Year Limited Warranty

Accessories Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Accessories" in their original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product (Accessories) to be free from defects in material and workmanship under normal usage for a period of one (1) years. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the one (1) year term of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KRAUS USA has the right to change, modify, and/or update the warranty policy at any time. For the latest, most up to date comprehensive warranty, go to www.kraususa.com/warranty



One Year Limited Warranty

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1. **Proof of purchase**
2. **A description of the problem**



One Year Limited Warranty

Under Sink Drinking Water System Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Under sink Drinking Water System" in their original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product (Under sink Drinking Water System) to be free from defects in material and workmanship under normal usage for a period of one (1) years. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the one (1) year term of the original owner or end-user.

Terms of the 1 year warranty

The owner is to replace both filters every six (6) months with Kraus Brand cartridges.

If, during such respective periods, a part proves, after inspection, to be defective, Warrantor will, at its sole option, either replace or repair the part without charge except normal shipping and installation charges.

Filters, which are expendable, are not covered by the warranty.

This warranty applies only while this product is in use in the United States or Canada.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user and is not transferable to a subsequent owner.

Failure to adhere to requirements from the date of purchase voids the lifetime warranty.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Commercial Warranty

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

Filters, which are expendable, are not covered by the warranty.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.



One Year Limited Warranty

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2. **A description of the problem**



Five Year Limited Warranty

Garbage Disposal Limited Warranty

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this limited warranty to the original purchaser for personal household use of the "Garbage Disposer" in its original location.

The limited warranty is non-transferable.

Kraus limited warranty cover your garbage disposer to be free from defects in materials and workmanship when installed in the United States or Canada for a period of five (5) years, subject to the restrictions mentioned below.

The limited warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer.

Any product reported to the authorized dealer or to Kraus as being defective within the limited warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This limited warranty extends to the original owner or end-user and is not transferable to a subsequent owner.

Restrictions

This limited warranty does not extend to and excludes losses or damages or the inability to operate your Kraus Product resulting from conditions beyond the Manufacturer's control including, without limitation, negligence (other than Manufacturer's), misuse, abuse, improper installation, carelessness, accident, exposure to corrosive materials, misapplication, leaks at the sink flange, dishwasher inlet or discharge elbow, damages caused by improper maintenance or alteration of the product or from excessive torquing of the manufacturer's screws.

Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic rust, scratches, dents or comparable and reasonably expected losses.

In addition to the above exclusions, this limited warranty does not apply to Kraus Products installed in a commercial or industrial application.

This limited warranty does not cover discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This limited warranty does not apply to products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, local electrical and plumbing codes regulations, and legislation pertaining to such installations.

Kraus USA recommends that all Kraus products are installed by fully licensed and insured trade professionals with experience in the installation of bathroom and/or kitchen manufactured goods.

This limited warranty does not cover labor charges or costs of removal and reinstallation of said product. This limited warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This limited warranty does not cover Marine or Outdoor Installation.

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Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

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1. Proof of purchase
2. A description of the problem