

Very Important Purchase Information



Shown with optional storage pedestals.

Whether you're considering a new Duet® washer and dryer or have already purchased one, please take a moment to review the following valuable tips for best results. The Duet® fabric care system is an exciting and rewarding investment and we want to ensure your complete satisfaction.



Questions about installation?

Call 1-800-253-1301 to speak to a Duet® fabric care expert and/or see your Use and Care Guide for complete installation instructions.

®Registered trademark/™ Trademark of Whirlpool, U.S.A. ©2004 Whirlpool Corporation. All rights reserved.
Form # EWPL_MIC_604_021. Printed in the U.S.A. 08/04. www.whirlpool.com.

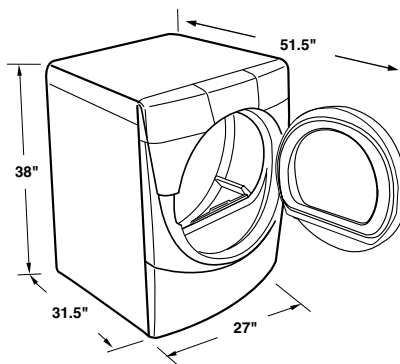
Before you Buy

1. Determine Your Installation Area

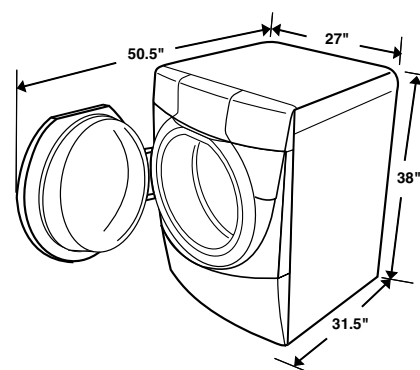
Ensure that your laundry area is large enough:

- The washer and dryer are each 27" wide (54" wide when placed side-by-side) and 31.5" deep
- The depth of the washer with the door open is 50.5" and the depth of the dryer with the door open is 51.5"

- You'll also need a minimum of 5.5" behind the dryer for venting



- Allow for a 1" clearance between the washer and dryer and a 1" clearance from the wall around the pair
- Total installation area required: 57"W x 37"D



2. Determine Your Installation Configuration

The Duet® fabric care system may be installed in three different configurations.

Determine the area where yours will be installed and select the appropriate set-up.



1 Stacked with dryer on top of washer



2 Side-by-side under an existing cabinet



3 Side-by-side with optional pedestals

NOTE: In order to avoid potential leaks and to ensure proper operation, the Duet® washer door is not reversible. However, the dryer door can be reversed. Door reversal kits (#3979303/Tidal Blue, #3979304/Dove Grey, #3979770/Biscuit and #3980097/Pewter) can be purchased separately by calling 1-888-222-8608.

IMPORTANT: If you plan to install the Duet® pair stacked, purchase a stack kit (#8541503) by calling 1-888-222-8608 or ordering online at www.whirlpool.com. If you plan to install your Duet® pair side-by-side, the best way is to place the washer on the left and the dryer on the right. If your water hook-up and vent are in the opposite location, longer fill hoses, drain hose extensions, and venting extensions are available at stores where appliances are sold.

Questions about installation?

Call 1-800-253-1301 to speak to a Duet® fabric care expert and/or see your Use and Care Guide for complete installation instructions.

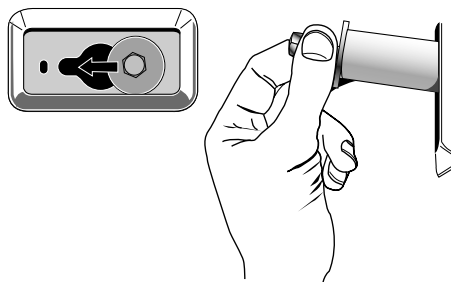
After you Buy

Even if you are not completing installation yourself, it's good to familiarize yourself with these important steps to ensure proper set-up.

1. Shipping Bolts

Prior to shipping, we secure the washer drum with four shipping bolts in the rear of the washer. This helps keep the drum from shifting and moving while the washer is en route to your home.

IMPORTANT: It is critical that your delivery/installation team only remove these bolts when the washer is within 3 feet of its final installed location in order to prevent damage to the product. If you remove the shipping bolts yourself, discard after use.

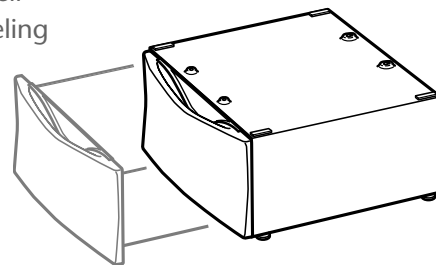


Because Whirlpool Corporation does not control installation, we recommend you inspect the product before it's removed from the delivery truck to ensure the bolts are still in place. If the bolts are not in place, you may refuse delivery of the product and request a new one. If using the optional pedestals, the transport bolts should remain in place until the pedestal is installed.

2. Remove Washer and Dryer Feet if Using Pedestals

The optional pedestals are a great place to store detergent boxes along with fabric softener and bleach bottles. If you've selected pedestals, the delivery team must remove and discard the

installation feet from the bottom of the washer and dryer prior to attaching them. The pedestals come with their own adjustable feet for proper leveling of the laundry pair.



Questions about installation?

Call 1-800-253-1301 to speak to a Duet® fabric care expert and/or see your Use and Care Guide for complete installation instructions.


After you Buy

Even if you are not completing installation yourself, it's good to familiarize yourself with these important steps to ensure proper set-up.

3. Level the Appliances Properly

As with any washer or dryer, leveling the appliance is necessary. And because the Duet® and Duet HT® washers reach final spin speeds of up to 1000 and 1200 RPMs, it's even more important to level the product to avoid excessive noise and vibrations. You can find detailed leveling instructions in your Use and Care Guide.

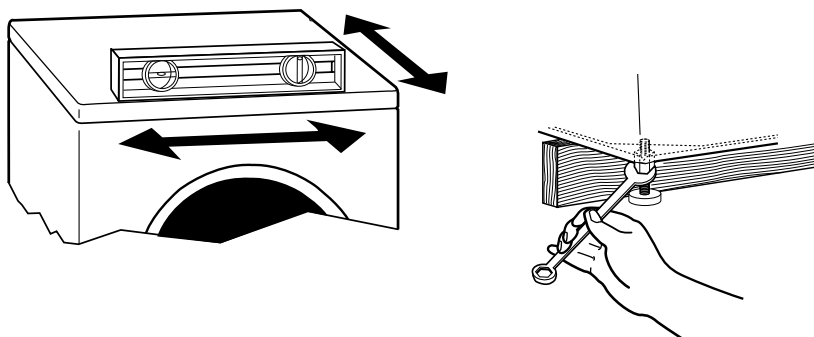
If installing the washer and dryer with pedestals, you will complete leveling with the pedestal feet. Keep the pedestal drawer out during installation so that you can easily reach and adjust the rear feet. Once the appliance is level, ensure that all four feet are in firm contact with the floor and tighten each foot's locking nut to the washer/pedestal base.

**WARNING**

Excessive Weight Hazard

Use two or more people to move and install washer or dryer.

Failure to do so can result in back or other injury.



4. Always use High-Efficiency Detergent

High-efficiency detergents are specifically designed for low-water washers to provide excellent stain removal and whitening without oversudsing. Using a regular detergent in this washer will likely result in washer errors, longer cycle

times, reduced rinsing and cleaning performance, and/or oversudsing. Plus, using a regular detergent in this washer can cause clothes to yellow and look dingy over time. Only use a detergent that bears the high-efficiency mark, like Tide® HE.



Questions about installation?

Call 1-800-253-1301 to speak to a Duet® fabric care expert and/or see your Use and Care Guide for complete installation instructions.

After you Buy

Even if you are not completing installation yourself, it's good to familiarize yourself with these important steps to ensure proper set-up.

5. Sounds and Vibration

Increased spin speeds on the Duet® washer require a sturdy floor and a level machine. Reinforcement may be required for installation on a second floor or over a basement. The washer sound and vibration performance will vary depending upon the design of the flooring structure.

For improved sound and vibration performance, consider the following guidelines:

- Reinforce the floor where the washer will be located by securing a sheet of plywood at least 3/4 inch thick to the floor (cement board subflooring should improve noise and vibration performance)
- Place the washer near the corner of the room
- Place the washer near an external structural support wall
- Do not place the washer on a floor with foam support (floating floor)
- Do not place the washer on carpeting

Normal sounds include:

- During drains and final spin, the sound level shifts as the water is removed by the pump
- As the washer ramps up to the final spin speed, the washer may experience a shudder – a result of the high performance suspension settling as the washer goes into the high extraction speeds

6. Estimated Time Remaining

Actual washer cycle time may differ from the "Estimated Time Remaining" display. The difference is due to the time required to rebalance the washer load during spin to attain the highest spin speed for water extraction.

With the Duet HT® washer, during the water heating cycles, the difference is also partially due to the time required to heat water.

The time does not adjust up or down when these activities occur. Instead, the estimated time remains at the present value until the cycle step is completed.

7. Move the Washer and Dryer Professionally

If you are moving to a new home and plan to take your Duet® fabric care pair with you, please call 1-800-253-1301 and speak to a

Duet® fabric care expert. He/she can recommend a Whirlpool-endorsed installer who will re-install new shipping bolts and provide

professional transport from one location to another.

Questions about installation?

Call 1-800-253-1301 to speak to a Duet® fabric care expert and/or see your Use and Care Guide for complete installation instructions.