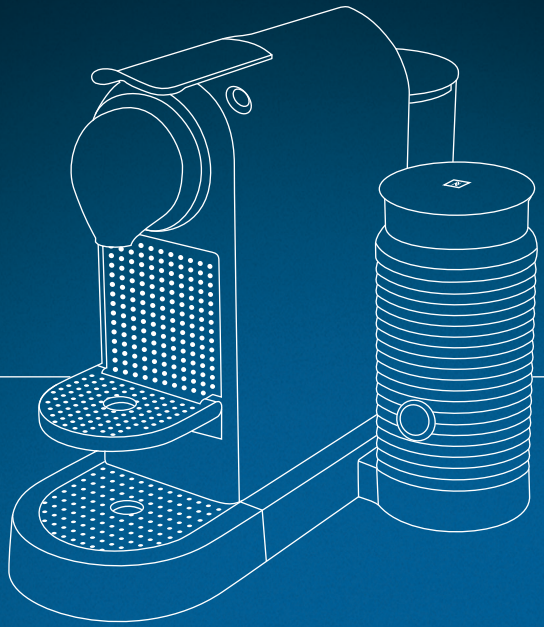


CITIZ&MILK
MY MACHINE

NESPRESSO

EN CITIZ&MILK

Nespresso, an exclusive system creating the perfect Espresso, time after time.
All machines are equipped with a unique extraction system that guarantees up to 19 Bar pressure. Each parameter has been calculated with great precision to ensure that all the aromas from each Grand Cru can be extracted, to give the coffee body and create an exceptionally thick and smooth crema.

CONTENT

⚠ These instructions are part of the appliance. Read all instructions and all safety instructions before operating the appliance.

SAFETY PRECAUTIONS **03**
OVERVIEW **06**
SPECIFICATIONS **06**
ENERGY SAVING MODE **07**
FIRST USE OR AFTER LONG PERIOD OF NON-USE **08**
COFFEE PREPARATION **09**
PROGRAMMING THE WATER VOLUME **10**
AEROCCINO INSTRUCTIONS OF USE **11**
CLEANING THE AEROCCINO **12**
EMPTYING THE SYSTEM BEFORE A PERIOD OF NON-USE AND FOR FROST PROTECTION, OR BEFORE A REPAIR **13**
RESET TO FACTORY SETTINGS **14**
DESCALING **15**
CLEANING **17**
TROUBLESHOOTING **18**
CONTACT THE *NESPRESSO* CLUB **19**
DISPOSAL AND ENVIRONMENTAL PROTECTION **19**
LIMITED WARRANTY **19**

SAFETY PRECAUTIONS

EN



⚠ CAUTION: the safety precautions are part of the appliance. Read them carefully before using your new appliance for the first time. Keep them in a place where you can find and refer to them later on.

⚠ CAUTION: when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

ⓘ INFORMATION: when you see this sign, please take note of the advice for the correct and safe usage of your appliance.

- The appliance is intended to prepare beverages according to these instructions.
- Do not use the appliance for anything other than its intended use.
- This appliance has been designed for indoor and non-extreme temperature conditions use only.
- Protect the appliance from direct sunlight effect, prolonged water splash and humidity.
- This is a household appliance only. It is not intended to be used in: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.
- This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instructions about using the appliance safely and are fully aware of the dangers involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and they are supervised by an adult.
- Keep the appliance and its cord out of reach of children under 8 years of age.
- This appliance may be used by persons with reduced physical, sensory or mental capabilities, or whose experience or knowledge is not sufficient, provided they are supervised or have received instruction to use the appliance safely and understand the dangers.
- Children shall not use the appliance as a toy.
- The appliance is only to be used with the base provided.
- The manufacturer accepts no responsibility and the guarantee will not apply for any commercial use, inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professionals' repair or failure to comply with the instructions.

Avoid risk of fatal electric shock and fire

- In case of an emergency: immediately remove the plug from the power socket.
- Only plug the appliance into suitable, easily accessible, earthed mains connections. Make sure that the voltage of the power source is the same as that specified on the rating plate. The use of an incorrect connection voids the guarantee.

The appliance must only be connected after installation

- Do not pull the cord over sharp edges, clamp it or allow it to hang down.
- Keep the cord away from heat and damp.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons, in order to avoid all risks.
- If the cord is damaged, do not

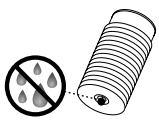
operate the appliance. Return the appliance to the *Nespresso* Club or to a *Nespresso* authorized representative.
- If an extension cord is required, use only an earthed cord with a conductor cross-section of at least 1.5 mm^2 or matching input power.
- To avoid hazardous damage, never place the appliance on or beside hot surfaces such as radiators, stoves, ovens, gas burners, open flame, or similar.
- Always place it on a horizontal, stable and even surface. The surface must be resistant to heat and fluids, like water, coffee, descaler or similar.
- Disconnect the appliance from the mains when not in use for a long period. Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
- Before cleaning and servicing, remove the plug from the mains socket and let the appliance cool down.
- To disconnect the appliance, stop any preparation, then remove the plug from the power socket.
- Never touch the cord with wet hands.
- Never immerse the appliance or part of it in water or other liquid.
- Never put the appliance or part of it in a dishwasher.
- Electricity and water together is dangerous and can lead to fatal electrical shocks.
- Do not open the appliance. Hazardous voltage inside!
- Do not put anything into any openings. Doing so may cause fire or electrical shock!
- The use of accessory attachments not recommended by the manufacturer may result in fire, electric shock or injury to persons.

Avoid possible harm when operating the appliance
- Never leave the appliance unattended during operation.
- Do not use the appliance if it is damaged, has been dropped or not operating perfectly. Immediately remove the plug from the power socket. Contact the *Nespresso* Club or *Nespresso* authorized representative for examination, repair or adjustment.
- A damaged appliance can cause electrical shocks, burns and fire.
- Always completely close the lever and never lift it during operation. Scalding may occur.
- Do not put fingers under coffee outlet, risk of scalding.
- Do not put fingers into capsule compartment or the capsule shaft. Danger of injury!
- Water could flow around a capsule when not perforated by the blades and damage the appliance.
- Never use a damaged or deformed capsule. If a capsule is blocked in the capsule compartment, turn the machine off and unplug it before any operation. Call the *Nespresso* Club or *Nespresso* authorized representative.
- Always fill the water tank with cold, fresh drinking water.
- Empty water tank if the appliance will not be used for an extended time (holidays, etc.).
- Replace water in water tank when the appliance is not operated for a weekend or a similar period of time.
- Do not use the appliance without the drip tray and drip grid to avoid spilling any liquid on surrounding surfaces.
- Do not touch hot surfaces. Use handles, protected surfaces or knobs.
- To avoid scalding, keep always the milk frother lid closed during preparation.

- Extreme caution must be used when moving an appliance containing hot liquids.
- Do not use any strong cleaning agent or solvent cleaner. Use a damp cloth and mild cleaning agent to clean the surface of the appliance.
- To clean machine, use only clean cleaning tools.
- When unpacking the machine, remove the plastic film and dispose.
- This appliance is designed for *Nespresso* coffee capsules available exclusively through the *Nespresso* Club or your *Nespresso* authorized representative.
- All *Nespresso* appliances pass stringent controls. Reliability tests under practical conditions are performed randomly on selected units. This can show traces of any previous use.
- *Nespresso* reserves the right to change instructions without prior notice.

Cleaning the Aeroccino

- Unplug appliance when not in use for a long period and before cleaning. Allow to cool down before putting on or taking off parts, and before cleaning. Remove the appliance from the base before cleaning.
- Please make sure the bottom



of the Aeroccino and area underneath the base is dry, especially the connector area, prior to use. Electricity and water together can cause a fatal electric shock.
- Never immerse the base nor



the Aeroccino in water or other liquid. Do not clean in dishwasher. Electricity and water together can cause a fatal electric shock.

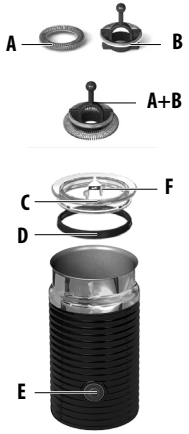
Descaling

- *Nespresso* descaling agent, when used correctly, helps ensure the proper functioning of your machine over its lifetime and that your coffee experience is as perfect as the first day.
- For coffee and coffee&milk machines, descale according to user manual recommendations or specific alerts.

SAVE THESE INSTRUCTIONS
Pass them on to any subsequent user.
This instruction manual is also available as a PDF at nespresso.com

EN OVERVIEW





A Frothing spring (for milk froth)

B Mixer (for hot milk)

C Lid

D Seal

E Start/stop button

F Storage area for frothing spring

PACKAGING CONTENT



Coffee Machine



Nespresso Grands Crus capsule tasting gift



«Welcome to *Nespresso*» Brochure



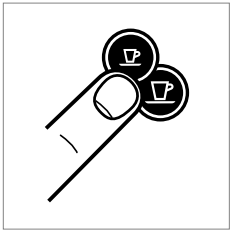
User Manual

SPECIFICATIONS

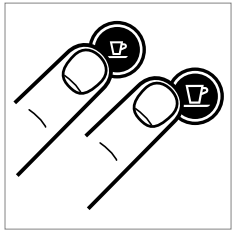
BEC650M			
	21.8 cm 27.7 cm 37.2 cm		
	120 V, 60 Hz, 1710 W	P	Max. 19 Bar
kg	4.0 Kg		1 L

ENERGY SAVING MODE

This machine is equipped with an energy saving feature. The machine will automatically enter power off mode after 9 minutes.

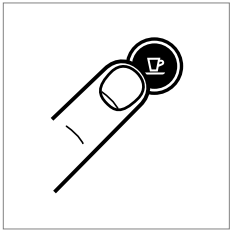


To turn the machine on either press the Espresso or Lungo button.

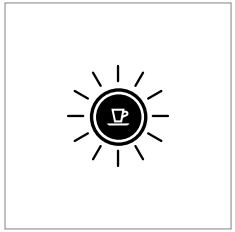


To turn the machine off before automatic Power Off mode, press both the Espresso and Lungo buttons simultaneously.

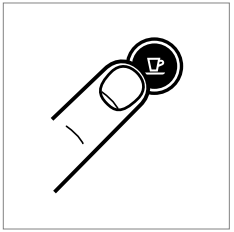
To change this setting:



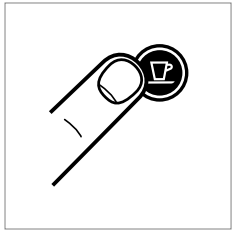
1. With the machine OFF, press and hold the Espresso button for 3 seconds.



2. The Espresso button will blink to indicate the current setting.



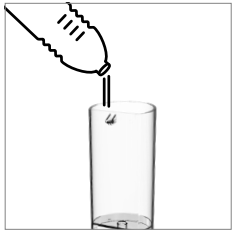
3. To change this setting press the Espresso button:
One time for power off mode after 9 minutes.
One more time for power off mode after 30 minutes.



4. To exit the energy saving mode press the Lungo button for 3 seconds.

EN FIRST USE OR AFTER A LONG PERIOD OF NON-USE

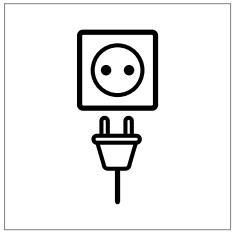
⚠ CAUTION: first read the safety precautions to avoid risks of fatal electrical shocks and fire.



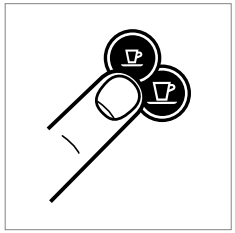
1. Rinse the water tank before filling with fresh drinking water.



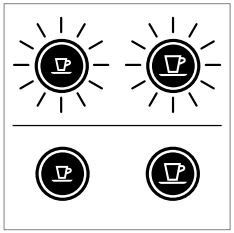
2. Place a container (min. 1 L) under the coffee outlet.



3. Plug into mains.

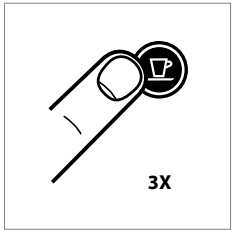


4. Press the Espresso or Lungo button to activate the machine.



Blinking Lights: heating up (25 sec)

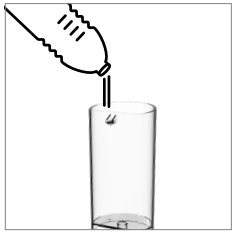
Steady Lights: ready



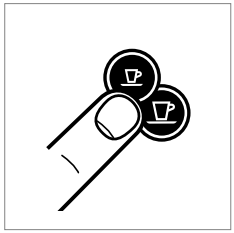
5. Press the Lungo button to rinse the machine. Repeat 3 times.

6. Clean jug before first use and after every use according to instructions on page 12.

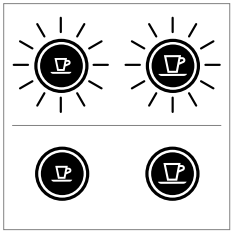
COFFEE PREPARATION



1. Rinse then fill the water tank with fresh drinking water.



2. Press the Espresso or Lungo button to activate the machine.



Blinking Lights: heating up (25 sec)

Steady Lights: ready



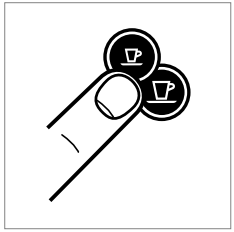
3. Lift the lever completely and insert the capsule.

⚠ **CAUTION:** never lift lever during operation and refer to the safety precautions to avoid possible harm when operating the appliance.

ⓘ **NOTE:** during heat up, you can press either coffee button whilst blinking. The coffee will then flow automatically when the machine is ready.



4. Close the lever and place a cup under the coffee outlet.

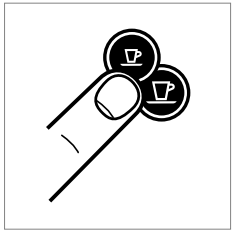


5. Press the Espresso (40 ml) or the Lungo (110 ml) button to start. Preparation will stop automatically. To stop the coffee flow or top up your coffee, press again.



6. Remove the cup. Lift and close the lever to eject the capsule into the used capsule container.

EN PROGRAMMING THE WATER VOLUME



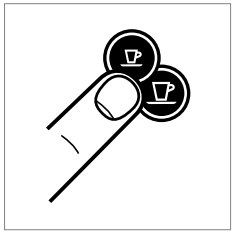
1. Turn the machine on and wait for it to be in ready mode (steady lights).



2. Fill the water tank with fresh drinking water and insert the capsule.



3. Place a cup under the coffee outlet.



4. Press and hold the Espresso or Lungo button.

5. Release button once the desired volume is served.

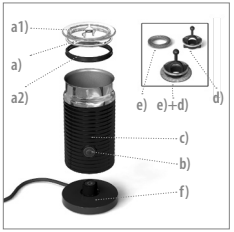
6. Water volume level is now stored.

AEROCCINO INSTRUCTIONS OF USE

EN

⚠ **CAUTION: Risk of electrical shock and fire! Make sure the under side of the milk frother is dry.**

ⓘ **TIP:** For optimal milk froth, use whole or semi skimmed milk at refrigerated temperature (about 4-6 °C). To guarantee hygiene conditions, use heat treated milk (pasteurized), refrigerated & freshly opened only. Milk which has been frozen will not froth.

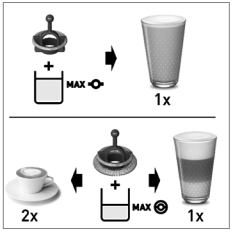


1. Overview: **a)** Lid **a1)** Storage area for frothing spring **a2)** Seal **b)** Start/stop Button **c)** Milk frother **d)** Mixer (for hot milk) **e)** Frothing spring (for milk froth) **f)** Base.



2. Clean before the first use. Attach the relevant whisk.

⚠ **CAUTION:** To ensure hygienic conditions and proper maintenance of the equipment, it is highly recommended to not use special enriched milks, powdered reconstituted milks nor flavoured milks. ⚠ **CAUTION:** Syrup, sugar, chocolate powder or any other additives should not be added directly in the jug. This may damage the coating during the preparation.



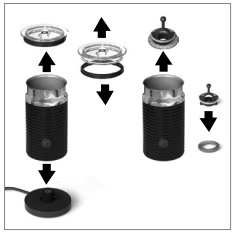
3. Fill milk frother up to one of the two «Max» level indicators.



4. Place the lid on the Aeroccino. For a hot preparation, briefly press button to start. Button lights up Red. Take approx. 70-80 sec. For cold milk froth, keep button pressed for approx. 2 seconds. Button lights up Blue. Takes approx. 60 sec.

⚠ **CAUTION:** Use only a non-metal spoon to collect the foam in the jug. ⚠ **CAUTION:** Clean before the first use and after each use according to the cleaning instructions. ⚠ **CAUTION:** Ensure the jug is cold before removing it from the base. Or, if removing with care, rinse with cold water immediately to cool down the jug and avoid burning risks.

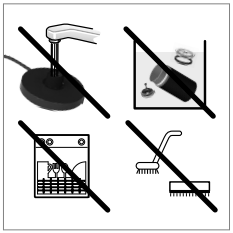
EN CLEANING THE AEROCCINO



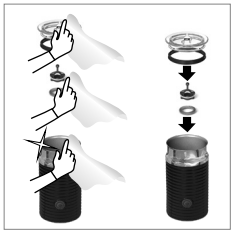
1. Remove the jug from the base, remove seal from lid, remove the whisk, remove the spring from the whisk.



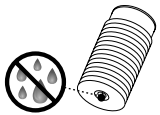
2. Wash inner jug, seal, lid, whisk and spring with detergent and rinse with warm/hot water.



3. Do not put the jug in the dishwasher and do not immerse into water for cleaning purposes, do not water the bottom part of the Aeroccino which contains the electrical plug, but clean the interior of the Aeroccino with detergent and rinse with warm/hot water. Use non-abrasive materials.



4. Dry all Aeroccino parts with a fresh and clean towel, cloth or paper and reassemble all parts.

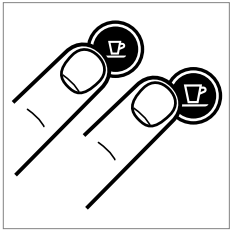


⚠ **CAUTION:** In case base needs to be cleaned unplug it first and use only a damp cloth. Make sure the connector is dry before operating. Do not immerse the base in water neither put in the dishwasher. ⚠ **CAUTION:** If the bottom part of the jug is wet, dry it before putting it back in contact with the plug. ⚠ **CAUTION:** Only use non-abrasive cleaning materials. Do not use abrasives, sharp objects, brushes: risk of scratches and harm to the jug coating.

EMPTYING THE SYSTEM BEFORE A PERIOD OF NON-USE AND FOR FROST PROTECTION, OR BEFORE A REPAIR

EN

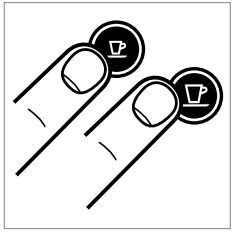
NOTE: your machine will be blocked for 10 minutes after emptying mode.



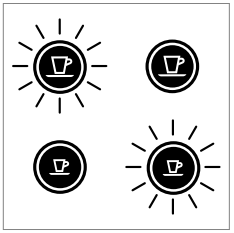
1. To enter the emptying mode, press both the Espresso and Lungo button to turn the machine off.



2. Remove the water tank and open the lever.



3. Press both the Espresso and Lungo button for 3 seconds.



Both LEDs blink alternatively.

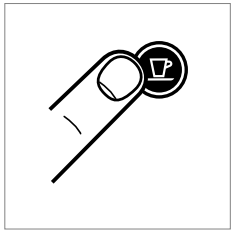


4. Close the lever.

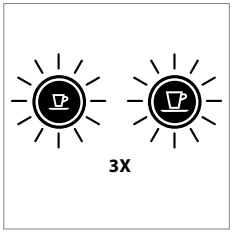
5. Machine switches off automatically.

6. Empty and clean the used capsule container and drip tray.

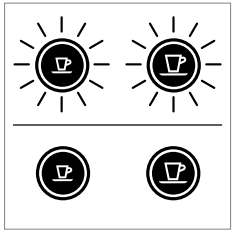
EN RESET TO FACTORY SETTINGS



1. With the machine OFF, press and hold down the Lungo button for 5 seconds.



2. LEDs will blink fast 3 times to confirm machine has been reset to factory settings.



3. LEDs will then continue to blink normally, as heating up, until ready.

Steady lights: machine ready

Factory settings
Espresso Cup: 40 ml
Lungo Cup: 110 ml
Power Off mode: 9 min

DESCALING

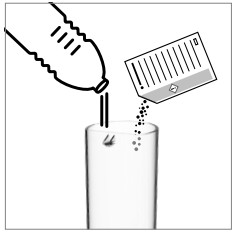
NOTE: duration approximately 15 minutes.



1. Remove the capsule and close the lever.



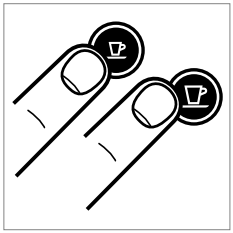
2. Empty the drip tray and used capsule container.



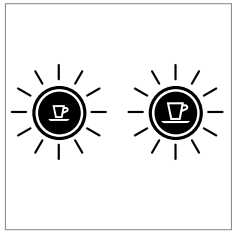
3. Fill the water tank with 0.5 L of fresh drinking water and add 1 *Nespresso* descaling liquid sachet.



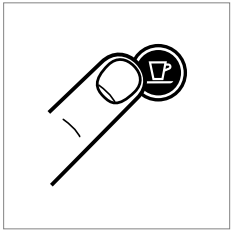
4. Place a container (min. volume 1 L) under the coffee outlet.



5. To enter the descaling mode, while the machine is turned on, press both the Espresso and Lungo buttons for 3 seconds.



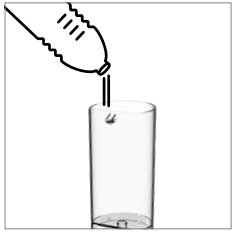
Both LEDs blink.



6. Press the Lungo button and wait until the water tank is empty.



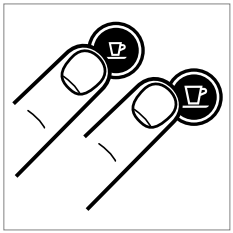
7. Refill the water tank with the used descaling solution collected in the container and repeat step 4 and 6.



8. Empty and rinse the water tank. Fill with fresh drinking water.

EN DESCALING

9. When ready, repeat step 4 and 6 to now rinse the machine.



10. To exit the descaling mode, press both the Epresso and Lungo buttons for 3 seconds.

11. The machine is now ready for use.

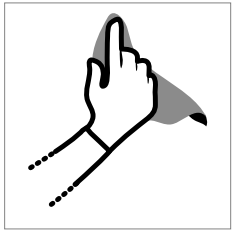
⚠ **CAUTION:** the descaling solution can be harmful. Avoid contact with eyes, skin and surfaces. Never use any product other than the *Nespresso* descaling kit available at the *Nespresso* Club to avoid damage to your machine. The following table will indicate the descaling frequency required for the optimum performance of your machine, based on water hardness. For any additional questions you may have regarding descaling, please contact your *Nespresso* Club.

Water hardness:			Descale after:	
fH	dH	$CaCO_3$	Cups (40 ml)	
36	20	360 mg/l	300	
18	10	180 mg/l	600	
0	0	0 mg/l	1200	

fH	French grade
dH	German grade
$CaCO_3$	Calcium carbonate

CLEANING

⚠ WARNING
Risk of fatal electrical shock and fire.
Never immerse the appliance or part of it in water.
Be sure to unplug the machine before cleaning.
Do not use any strong cleaning agent or solvent cleaner.
Do not use sharp objects, brushes or sharp abrasives.
Do not place in a dishwasher.



Clean the coffee outlet regularly with a soft damp cloth.



Maintenance unit can be removed in separate pieces for easy cleaning.

EN TROUBLESHOOTING

No light indicator.	➔ **Check** the mains, plug, voltage, and fuse. In case of problems, **call** the *Nespresso* Club.
No coffee, no water.	➔ First use: fill water tank with warm water (max. 55° C) and run through machine according to instructions on page 8. ➔ Water tank is empty. **Fill** water tank. ➔ **Descale** if necessary; see Descaling section.
Coffee comes out very slowly.	➔ Flow speed depends on the coffee variety. ➔ **Descale** if necessary; see Descaling section.
Coffee is not hot enough.	➔ **Preheat** cup. ➔ **Descale** if necessary.
Capsule area is leaking (water in capsule container).	➔ **Position** capsule correctly. If leakages occur, **call** the *Nespresso* Club.
Irregular blinking.	➔ **Send** the appliance for repair - Contact the *Nespresso* Club.
No coffee, just water runs out (despite inserted capsule).	➔ In case of problems, call the *Nespresso* Club.
The jug does not start.	➔ Be sure to position the jug correctly on a clean base. Be sure to attach the whisk to the jug correctly.
Quality of milk froth not up to standard.	➔ Be sure to use whole or semi-skimmed milk at refrigerated temperature (about 4-6° C). ➔ Be sure to use the appropriate whisk and the jug is clean ➔ It is highly recommended to not use special enriched milks, powdered reconstituted milks nor flavoured milks.
Red Button blinking.	➔ **a)** The appliance is too hot. Rinse it under cool water **b)** Whisk is missing **c)** Not enough milk. Fill milk frother up to one of the two «max» level.
Milk Overflows.	➔ Be sure to use the appropriate whisk and check the corresponding indicator level.

CONTACT THE *NESPRESSO* CLUB

As we may not have forseen all uses of your appliance, should you need any additional information, in case of problems or simply to seek advice, call the *Nespresso* Club or your *Nespresso* authorized representative. Contact details for your nearest *Nespresso* Club or your *Nespresso* authorized representative can be found in the «Welcome to *Nespresso*» folder in your machine box or at nespresso.com

DISPOSAL AND ENVIRONMENTAL PROTECTION

This appliance complies with the EU Directive 2012/19/EC. Packaging materials and appliance contain recyclable materials.
Your appliance contains valuable materials that can be recovered or can be recycled. Separation of the remaining waste materials into different types facilitates the recycling of valuable raw materials. Leave the appliance at a collection point. You can obtain information on disposal from your local authorities.
To know more about *Nespresso* sustainability strategy, go to **www.nespresso.com/positive**

LIMITED WARRANTY

Breville guarantees this product against defects in materials and workmanship for two years domestic use (or 3 months commercial use) from the date of purchase. During this period, Breville will either repair or replace, at its discretion, any defective product at no charge to the consumer. In the event of a product or accessory being repaired or replaced during the guarantee period, the guarantee on the repaired product will expire two years from the purchase date of the original product, not two years from the date of repair. This guarantee excludes liability for consequential loss or any other loss or damage caused to property or person arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. Except to the extent applicable by law, the terms of this warranty do not exclude, restrict or modify, and are in addition to, the mandatory statutory rights applicable to the sale of the product to you. Only the use of *Nespresso* capsules will guarantee the proper functioning and lifetime of your *Nespresso* machine. Any defect resulting from the usage of non-genuine *Nespresso* capsules will not be covered by this warranty.

How to Claim Under the Breville Warranty *Nespresso* is handling product enquiries and product servicing on Breville's behalf. If you believe your product is defective, contact the *Nespresso* customer service team directly for instructions on where to send or bring it for repair by a Breville authorised service agent. Contact *Nespresso* Australia: 1800 623 033 or New Zealand: 0800 234 579 auclub@nespresso.com.
This product is imported and distributed by Breville and this warranty is provided by Breville. To the extent permitted by law, *Nespresso* has no liability for the product and all guarantees, warranties and conditions by *Nespresso* are excluded.



BEC650M

BY *NESPRESSO*