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- ① CDN Limited Warranty/
Garantie Limitée
- ① MX Póliza de Garantía
- ① AUS Guarantee ① NZ
- ① PL Gwarancja
- ① EXP Guarantee

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LIMITED WARRANTY - RESIDENTIAL APPLIANCES USA

Limited Warranty For Residential Appliances

What the Warranty covers and for what period the coverage extends

Miele Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America or Puerto Rico, who purchased their appliance from a Miele authorized distributor or dealer:

- a. that this product, including all of its Miele authorized accessories, is free of defects in material and workmanship.
- b. that this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent, provided the failure is reported directly to Miele.

The warranty period is one (1) year from the date of purchase. The warranty period will be extended an additional one (1) year if the product is properly installed and registered by an authorized Miele installer.

Residential appliances used for commercial purposes shall be warranted for a period of six (6) months from the date of purchase. Thereafter this Limited Warranty shall be null and void.

This warranty is only applicable while the product remains within the United States or Puerto Rico, and shall be null and void in any other US territories, possessions, or foreign countries.

What is not covered by this Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, improper installation, accident, abuse, misuse, or improper maintenance of the product, its parts or accessories. Ordinary wear and tear shall not be considered a defect in materials or workmanship.

Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability for Special, Incidental or Consequential Damages

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

Service

For service under this Limited Warranty, or for information you may need about the product, please contact Miele at the US address listed on the back of this booklet, or visit us at www.miele.com.

Authorized Miele Dealers

To find an authorized Miele dealer in your area, please visit our website www.miele.com.

MieleCare Extended Service Contracts

Please visit www.store.miele.com.

Limited Warranty for Professional / Commercial Products

What the Warranty covers and for what period the coverage extends

Miele Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America or Puerto Rico, who purchased their appliance from a Miele authorized distributor or dealer that this product, including all of its Miele authorized accessories, is free of defects in material and workmanship for a period of one (1) year from the date of installation.

Thereafter this Limited Warranty shall be null and void.

What Miele will do to correct problems

Within the stated one (1) year time period, Miele will repair or replace, at its option, the product or any Miele authorized part or accessory determined by Miele to be defective in material or workmanship.

What is not covered by this Warranty

This Warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories. Ordinary wear and tear shall not be considered a defect in materials or workmanship.

Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability for Special, Incidental or Consequential Damages

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special, incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights, you may have other rights which vary from state to state.

Service

For service under this Limited Warranty, or for information you may need about the product, please contact Miele at the US address listed on the back of this booklet, or visit us at www.miele.com.

Limited Warranty for Vacuum Cleaners

What the Warranty covers and for what period the coverage extends

Miele, Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America, who purchased their vacuum from a Miele authorized distributor or dealer:

- a. that this product, including all of its Miele authorized parts is free of defects in material and workmanship.
- b. that this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent.
- c. The warranty period for vacuum cleaners and accessories, excluding vacuum cleaner motors, is one (1) year from the date of purchase. For vacuum cleaner motors, the warranty period will be as follows:
 - two (2) years from the date of purchase for standard upright vacuum cleaners
 - five (5) years from the date of purchase for universal upright vacuum cleaners
 - five (5) years from the date of purchase for multifunctional vacuum cleaners
 - seven (7) years from the date of purchase for canister vacuum cleaners equipped with a Miele Vortex Motor™

Vacuum cleaners used for commercial purposes, except for their motors, will be warranted for a period of six (6) months from the date of purchase. The motors of commercially used upright vacuums will be warranted for one (1) year and the motors of **all other** commercially used vacuum cleaners will be warranted for two (2) years. Thereafter this Limited Warranty shall be null and void.

This warranty only applies while the product remains within the United States, and shall be null and void in any other US territories, possessions, or foreign countries.

What is not covered by this Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories. Ordinary wear and tear shall not be considered a defect in materials or workmanship.

Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability for Special, Incidental or Consequential Damages

Miele will assume no liability, or other obligation with respect to any personal injury or property damage resulting from the use of a vacuum cleaner, or its accessories, replacement parts, etc., which has not been purchased from, or serviced by an Authorized Miele Dealer. Any purchaser who obtains a vacuum cleaner, accessories, replacement parts, etc. from someone other than an Authorized Miele dealer proceeds at their own risk.

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

Service

For service under this Limited Warranty, or for information you may need about the product, please contact Miele at the US address listed on the back of this booklet, or visit us at www.miele.com.

Authorized Miele Dealers

To find an authorized Miele dealer in your area, please visit our website www.miele.com.

WARRANTY INFORMATION



Model No.: _____ Serial No. of machine: _____

Miele warrants this product to be free from defects in material and workmanship. As per our stated warranty, Miele will cover material and labor under the warranty guidelines at no cost to you.

Delivery Date: _____

Installed Date: _____

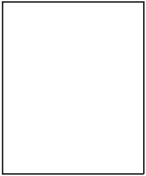
Purchased from: _____

Retain this information for your records.

Introducing *MieleCare*

MieleCare, our Extended Service Contract program for residential appliances, gives you the assurance of knowing that your appliance investment is covered by 5 years of worry free ownership. **MieleCare** is the only Extended Service Contract in the industry that guarantees repairs by a Miele Authorized Service Provider using genuine Miele parts. Only genuine Miele parts installed by factory trained professionals can guarantee the safety, reliability, and longevity of your Miele appliance.

To learn more about **MieleCare** Extended Service Contracts, please contact your appliance dealer or visit us online at:
www.store.miele.com.



Information request

Please send me the following information free of charge and without obligation.

(Check the items you are interested in):

- Miele washing machines, tumble dryers and rotary irons
- Miele Dishwashers
- Miele Vacuum cleaners
- Miele Cooking appliances
- Miele Professional appliances (for Commercial use)
- Disinfecting and cleaning in hospitals, clinics and laboratories
- MieleCare Extended Service Contract

Miele, Inc.
9 Independence Way
Princeton, NJ 08540

The following warranty conditions are valid in Canada only.

Miele Limited, (hereinafter "Miele") warrants to the original purchaser that this product, including all of its Miele authorized parts and accessories, is free of defects in material and workmanship

I. Commencement and Duration of Warranty

1. This warranty is valid during the following time period:
 - a) Domestic appliances in normal, non-commercial, household use:
Two (2) years. Parts and labour.
 - b) Domestic appliances in commercial use:
Six (6) months, for products used commercially. Parts and labour.
 - c) Vacuums in normal, non-commercial, household use:
One (1) year, upright and canister vacuums. Parts and labour.
Two (2) years, motor for upright units. Parts and labour.
Five (5) years, motor for universal upright units. Parts and labour.
Five (5) years, motor for multifunctional units. Parts and labour.
Seven (7) years, Vortex^{LM} motor for canister units. Parts and labour.
 - d) Vacuums in commercial use:
Six (6) months, for products used commercially. Parts and labour.
One (1) year for motor for canister and upright models. Parts and labour.
 - e) Commercial appliances.
One (1) year. Parts and labour.
2. The warranty commencement date is the date of purchase from an authorized Miele dealer. In the event that this appliance is replaced by Miele, the original warranty period is not extended.

II. Warranty Preconditions

Miele assumes warranty responsibility subject to the following preconditions having been fulfilled:

1. The appliance was purchased from an authorized Miele dealer or distributor in Canada.
2. The appliance was installed by a person qualified to do so and in accordance with the applicable installation instructions.
3. The appliance is located in Canada.

Warranty claims will only be honoured provided that any failure to conform to this warranty is reported in writing or the product is returned together with proof of purchase date to Miele or to a Miele authorized dealer within the time period stated in **I.** above.

III. Extent of Warranty

1. In the event of defect in material or workmanship occurring within the time period stated in **I.** above, Miele will repair, or at its option replace, within a reasonable period of time, the product or any Miele authorized part or accessory discovered to be defective in workmanship or materials. Defective products and parts become the property of Miele upon replacement.
2. The remedies described above are the purchaser's sole remedies in the event of any breach of the warranty provided above. Miele disclaims any and all liability, consequential or other damages, whether based on breach of contract, tort, strict or products liability or any other legal theory.

IV. Warranty Exclusions

1. This warranty does not cover defects or damage caused by:
 - a) Improper installation of the products, parts or accessories.
 - b) Negligence, accident, abuse, misuse, improper or abnormal usage, maintenance or transportation.
 - c) Repairs, service, alterations or damage to this product or any of its parts or accessories which have been performed by unauthorized service centres or technicians.
2. Use of non-authentic Miele accessories or replacement parts, like filters, dust bags, etc. voids the warranty.
3. Ordinary wear and tear shall not be considered a defect in workmanship or materials.

V. Other

1. Exclusion of other warranties

The foregoing warranty is the sole warranty offered by Miele. Miele disclaims any and all other express warranties with respect to the product, and any warranty of merchantability or fitness for a particular purpose is limited in its duration to the duration of this written limited warranty.

2. Special Provincial laws

This warranty gives the purchaser specific legal rights. The purchaser may also have other rights which vary from Province to Province. Some provinces do not allow limitation or exclusion of implied warranties; therefore, these limitations and exclusions may not apply.

3. Service

For service under this warranty or for further information please contact Miele at:

Miele Limited
Headquarters and Showroom

161 Four Valley Drive
Vaughan, ON L4K 4V8
Canada

Phone: 800-643-5381
905-660-9936
Fax: 905-532-2290

www.miele.ca
info@miele.ca (general enquiries)
professional@miele.ca (commercial enquiries)

MieleCare National Service

Phone: 800-565-6435
905-532-2272
Fax: 905-532-2292

service@miele.ca (technical enquiries)

Les conditions de la garantie suivante sont valides au Canada seulement.

Miele Limitée, (ci-après nommée "Miele") garantit à l'acheteur original que ce produit, y compris tous ses accessoires et pièces autorisés par Miele, est libre de tout défaut de matériel et de fabrication.

I. Entrée en vigueur et durée de la garantie

1. Cette garantie est valide durant la période de temps suivante :
 - a) Appareils électroménagers aux fins d'utilisation domestique normale et non commerciale :
Deux (2) ans, pièce et main-d'oeuvre.
 - b) Appareils électroménagers aux fins d'utilisation commerciale :
Six (6) mois, pour les produits à utilisation commerciale. Pièces et main-d'oeuvre.
 - c) Aspirateurs destinés à une utilisation domestique, non commerciale dans des conditions normales :
Un (1) an, pièces et main-d'oeuvre, pour les aspirateurs verticaux et les aspirateurs-traîneaux.
Deux (2) ans, pièces et main-d'oeuvre, pour le moteur des aspirateurs verticaux.
Cinq (5) ans, pièces et main-d'oeuvre, pour le moteur des aspirateurs verticaux tout usage.
Cinq (5) ans, pièces et main-d'oeuvre, pour le moteur des aspirateurs multifonctionnels.
Sept (7) ans, pièces et main-d'oeuvre, pour le moteur VortexTM des aspirateurs-traîneaux.
 - d) Aspirateurs aux fins d'utilisation commerciale :
Six (6) mois, pour les produits à utilisation commerciale. Pièce et main-d'oeuvre.
Un (1) an, pour le moteur des aspirateurs verticaux et des aspirateurs-traîneaux. Pièces et main-d'oeuvre.
 - e) Appareils commerciaux.
Un (1) an, pièces et main-d'oeuvre.
2. La date d'entrée en vigueur de la garantie est la date d'achat du produit d'un marchand Miele autorisé. Si cet appareil électroménager est remplacé par Miele, la période de garantie originale ne sera pas prolongée.

II. Conditions pour la garantie

Miele assume la responsabilité en vertu de la garantie à la condition que les conditions suivantes aient été respectées :

1. L'appareil a été acheté d'un marchand ou d'un distributeur Miele autorisé au Canada.
2. L'appareil a été installé par une personne qualifiée pour le faire, conformément aux instructions pour l'installation en vigueur.
3. L'appareil est installé au Canada.

Les réclamations en vertu de la garantie seront acceptées uniquement si tout manquement de conformité à cette garantie est rapporté par écrit ou si le produit est retourné à la compagnie Miele ou à un marchand Miele autorisé, accompagné d'une preuve de la date d'achat, durant la période de temps indiquée dans la clause I, ci-dessus.

III. Étendue de la garantie

1. Dans le cas d'un défaut de matériel ou de fabrication se produisant durant la période indiquée dans la clause I, ci-dessus, Miele réparera, ou remplacera, à son gré, dans une période de temps raisonnable, le produit ou tout accessoire ou pièce autorisé par Miele, jugé comme ayant un défaut de fabrication ou de matériel. Les produits et les pièces défectueux deviendront la propriété de Miele après leur remplacement.
2. Les recours décrits ci-dessus sont les seuls recours de l'acheteur dans le cas de n'importe quelle infraction aux conditions de la garantie décrites ci-dessus. Miele se désiste de toutes les responsabilités et de tous les dommages indirects ou autres, qu'ils soient basés sur une rupture du contrat, un acte dommageable extra-contractuel, une responsabilité stricte ou une responsabilité pour les produits ou sur toute autre théorie juridique.

IV. Exclusions en vertu de la garantie

1. Cette garantie ne couvre pas les défauts ou les dommages causés par :
 - a) L'installation inadéquate des produits, pièces ou accessoires.
 - b) la négligence, un accident, l'abus, une utilisation inadéquate, une utilisation anormale ou inappropriée, l'entretien ou le transport.
 - c) Les réparations, l'entretien, les modifications ou l'endommagement de ce produit ou de n'importe quel de ses accessoires ou de ses pièces qui ont été effectués par des centres de service ou des techniciens non autorisés.
2. L'utilisation de pièces de rechange ou d'accessoires non fabriqués par Miele, tels que les filtres, les sacs à poussière, etc., annuleront la garantie.
3. L'usure normale ne sera pas jugée comme étant un défaut de fabrication ou de matériel.

V. Autres

1. Exclusion de d'autres garanties

La garantie ci-dessus est la seule garantie offerte par Miele. Miele refuse toute autre garantie et toute garantie explicite relativement à ce produit, et toute garantie de mise en marché ou d'utilisation à une fin particulière est limitée à la durée de cette garantie limitée écrite.

2. Lois provinciales spéciales

Cette garantie octroie à l'acheteur des droits légaux particuliers. L'acheteur pourrait aussi avoir d'autres droits qui varient d'une province à l'autre. Certaines provinces ne permettent pas la limitation ou l'exclusion des garanties implicites; par conséquent, ces limitations et exclusions pourraient ne pas être valides.

3. Entretien

Pour obtenir du service en vertu de cette garantie ou de plus amples renseignements, veuillez communiquer avec la compagnie Miele à :

Miele Limitée
Siège social au Canada

161 Four Valley Drive
Vaughan, ON L4K 4V8
Canada

Téléphone : (800)-643-5381
(905)-660-9936
Télécopieur : (905)-535-2290

www.miele.ca
info@miele.ca (questions générales)
professional@miele.ca (questions commerciales)

Service à la clientèle – Mielecare (Canada)

Téléphone : (800) 565-6435
(905) 532-2272
Télécopieur : (905) 532-2292

service@miele.ca (Service technique)

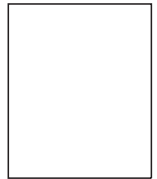
Dealer's name and address
Nom et adresse du détaillant

Information request / Demande de renseignements

Please send me the following information free of charge and without obligation.
(Check the items you are interested in):

Veillez m'envoyer les renseignements suivants à titre gratuit et sans obligation.
(Cocher les articles qui vous intéressent):

- Washing machines, dryers, rotary irons /
Laveuses, sécheuses, fers à repasser rotatifs
- Dishwashers / Lave-vaisselle
- Cooking appliances / Appareils pour la cuisson
- Vacuum cleaners / Aspirateurs
- Professional appliances (for commercial use) /
Appareils électroménagers professionnels
(pour l'utilisation commerciale)



Miele Limited

161 Four Valley Drive
Vaughan, ON L4K 4V8

Warranty card
Certificat de garantie



Type of appliance _____
Type de l'appareil _____

Serial No. of appliance _____
No. de l'appareil _____

The Miele product as designated above is of perfect quality and functional design. Miele undertakes to rectify free of charge faults in material or production which are covered by the warranty.

Le matériel MIELE désigné ci-dessus est de première qualité et de construction éprouvée. Nous nous engageons à garantir tout défaut de matériel ou de fabrication dans le cadre des CONDITIONS DE GARANTIE.

Delivery/Installation date
Date d'installation/Livraison

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

Day / Month / Year

Delivered/Installed by
Livraison/Installation par

Dealer Signature / Signature du détaillant

Please retain this information for your records.

Veuillez sauvegarder cette information pour vos dossiers.

Lo que cubre la garantía y por que periodo se extiende:

Miele, S.A. de C.V. garantiza la compra original de este electrodoméstico marca Miele que el comprador con domicilio en los Estados Unidos Mexicanos haya realizado a un distribuidor autorizado, tienda o a la empresa misma de:

- Cualquier defecto en sus materiales, mano de obra y desempeño, incluyendo todas las partes y/o componentes autorizados Miele. Esta garantía sólo aplica mientras el electrodoméstico permanezca dentro del país y será nula en cualquier otro país.
- El periodo de garantía para el electrodoméstico, sus accesorios, partes y/o componentes, es de 2 años a partir de la fecha de compra. Los aparatos eléctricos y/o electrónicos para usos comerciales quedan garantizados por 6 meses, después de estos periodos la garantía será nula.

Procedimiento para hacer efectiva la garantía:

Si este electrodoméstico resulta defectuoso y se encuentra dentro del periodo de garantía, el comprador deberá:

- Comunicarse al Departamento de Servicio Técnico (Centro de Servicio) de Miele indicado abajo.
- Si es necesario que un técnico de Miele revise el electrodoméstico, el comprador deberá presentar el electrodoméstico defectuoso en el Centro de Servicio abajo indicado y presentar la Poliza de Garantía debidamente sellada por el establecimiento que lo vendió. Esta garantía incluye los gastos de transportación del electrodoméstico razonablemente erogados que deriven de su cumplimiento dentro de la red de servicio de Miele.
- Los establecimientos en los Estados Unidos Mexicanos donde se puede hacer efectiva la garantía son los siguientes:

Miele, S.A. de C.V. - (German Centre; Local: 0-4-2)
Av. Santa Fé # 170 PB
Col. Lomas de Santa Fé
C.P. 01210 México, D.F.
Tel.: +52 (55) 8503 9870 ext. 106 -108 Fax: +52 (55) 8503 98 74
correo electrónico: servicio@miele.com.mx

Lo que no cubre la garantía:

Esta garantía no cubre daños o defectos en los siguientes casos:

- Cuando el electrodoméstico se hubiese utilizado en condiciones distintas a las normales.
- Cuando el electrodoméstico no hubiese sido operado de acuerdo con las instrucciones y/o manual de uso que se la acompaña.
- Cuando el electrodoméstico hubiese sido alterado o reparado por personas no autorizadas por Miele.

Exclusión de otras garantías:

Excepto por la garantía limitada ofrecida en este documento, Miele desconoce cualquier otra garantía expresa o implícita con respecto al electrodoméstico. Cualquier garantía de comercialización o propiedad para un propósito en particular, está limitada en su duración o término a la garantía limitada otorgada en este documento.

Limitantes de responsabilidad para daños especiales, incidentales o consecuenciales:

Miele no asume ninguna responsabilidad o cualquier otra obligación con respecto a daño a personas o bienes que resulte del uso de algún electrodoméstico de nuestra marca o sus accesorios, partes, componentes, refacciones, etc., cuando dicho electrodoméstico, accesorios, partes, componentes, refacciones, etc., no hayan sido comprados a algún distribuidor, tienda, etc., autorizado por Miele. Cualquier compra de un electrodoméstico, accesorios, partes, componentes, refacciones, etc., de cualquier otro origen, distribuidor o tienda no autorizados será bajo el propio riesgo del comprador. Miele específicamente no se responsabiliza, directa o indirectamente, y desconoce cualquier daño incidental, especial o consecencial o cualquier otro tipo de daño derivado de cualquier incumplimiento, agravio, falta de responsabilidad o de cualquier otra teoría legal.

Leyes de los Estados Unidos Mexicanos:

Las limitaciones contenidas en la presente garantía limitada serán válidas en la medida en que lo permitan las leyes de los Estados Unidos Mexicanos.

Servicios:

Para mayor información sobre cualquier aspecto relacionado con la presente garantía o con el electrodoméstico amparado por la misma, y para obtener partes, componentes, consumibles y accesorios, favor de contactar a:

Miele, S.A. de C.V. - (German Centre; Local: 0-4-2)
Av. Santa Fé # 170 PB
Col. Lomas de Santa Fé
C.P. 01210 México, D.F.
Tel.: +52 (55) 8503 9870 ext. 106 -108 Fax: +52 (55) 8503 98 74
correo electrónico: servicio@miele.com.mx

The following terms and conditions on the Miele Guarantee are applicable for Australia and New Zealand. Supplied to you is a quality appliance product assembled with care and skill for which Miele products are famous worldwide. In the unlikely event that a defect occurs on your Miele appliance product, we will replace and install the defective part free of charge, provided that the defect results solely from poor workmanship or materials and subject always to the terms of our guarantee.

I. Guarantee periods

1. This guarantee is valid for the following periods only:
 - a) Two (2) years, where the appliance product has been used solely for domestic, private or household purposes.
 - b) One (1) year, where the appliance product has been used for any time whatsoever in trade or commerce i.e. in hotels, boarding houses, laundries, restaurants and food houses, housing estates and the like.
2. The period of this guarantee commences from the date of the appliance product's delivery to the original purchaser which must be entered on the guarantee card by the Miele Chartered Agent, Authorised Miele Dealer, or Authorised Miele Service Agent. Any replacements made under the terms and conditions of this guarantee do not in any way alter the terms and conditions of this guarantee.

II. Guarantee conditions

Miele will guarantee appliance products which:

1. Have been purchased from one of its Chartered Agents or authorised distributors or dealers in Australia or New Zealand.
2. Have been properly installed by an authorised service agent or qualified tradesperson in Australia or New Zealand.
3. Have been retained in the exclusive possession and use of the original purchaser. Any re-sale of the appliance renders this guarantee null and void.
4. In relation to the carrying out of appliance warranty, vacuum cleaners are to be delivered to Miele premises by the consumer.
5. All components supplied by the sub-contractors are guaranteed only to the extent of any guarantee given by such subcontractor.
6. All claims must be immediately notified, upon the occurrence of any defect, to either a Miele Service Agent or to Miele Australia Pty.Ltd., or Steelfort Engineering Company Limited/New Zealand.

III. Guarantee cover

1. Any liability of Miele in respect of, or in any way related to the appliance products will in so far as the same may legally be done be limited to the replacement of defective parts. Miele will replace and install defective parts, free of charge, provided that the defect results solely from poor workmanship or materials and subject always to the terms and conditions of this guarantee. These defective parts will be deemed to be the property of Miele.
2. Miele reserve the right to inspect and test the defective parts, the subject of any claim under this guarantee, for the purpose of determining the validity of any such claim and shall be entitled to require conclusive evidence that the defect is sole result of poor workmanship or materials within the terms of this guarantee.
3. While Miele attempt to have all necessary spare parts available for the purpose of work required by this guarantee, at times there may be delays due to unusual parts being required or circumstances beyond the control of Miele (e.g. shipping strikes).
4. Miele have a policy of assuring spare parts and service for all products for a period of not less than ten (10) years after product production has ceased. After that period the availability of spare parts and service will depend upon the particular product.

IV. Exclusions from this Guarantee

1. This guarantee does not cover any defect caused by:
 - a) The faulty installation of the appliance product e.g. by the failure of any person to observe Miele's authorised installation instructions.
 - b) Misuse or abuse of the appliance product or failure to use it with proper care and for the purpose for which it is sold and in accordance with any specified instructions for use, e.g. the use of unsuitable detergents or lack of maintenance of the appliance product.
 - c) The deterioration of parts of the appliance product due to fair wear and tear such as V-belts, brake linings and rubber items and the like.
 - d) The appliance product's handling in transit, atmospheric conditions or by forces howsoever outside Miele's control.
 - e) Any repairs or modifications whatsoever carried out by any person, other than an authorised Miele Service Agent.
 - f) The use of any parts or accessories which have not been supplied by or specifically approved by Miele.
2. All warranties, conditions, liabilities or representations in relation to, inter alia, the quality or fitness of goods or services (other than any being or giving use to non-excludable rights under any laws of Australia or the states or territories thereof, or under any laws of New Zealand) which might but for this guarantee be implied herein by law or otherwise are hereby expressly negated and excluded.
3. Any other type of claim whatsoever, whether in respect of nullifications, depreciation, the replacement of the appliance, consequential loss howsoever arising as the result of any repairs carried out by a third party to the appliance product and claims in respect of damage to laundry are hereby expressly excluded from this guarantee.

Warranty card



Model No.: _____ Serial of machine: _____

The Miele product as designated above is of perfect quality and functional design. Miele undertakes to rectify free of charge faults in material or production which are covered by the warranty.

Date of purchase: _____

Installed by
(Name of installation company): _____
stamp of company

signature of retailer

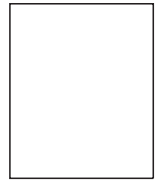
Privacy Notice

The Buyer / Customer acknowledges that the personal information provided pursuant to this warranty will be collected by the Authorised Miele Agent (Agent) and by Miele Australia and used for the purpose of fulfilling all obligations under this warranty.

The Buyer also consents to this information being used by Miele Australia for the provision of marketing purposes. The Buyer also consents to the information being disclosed to mailing houses and market research companies to fulfil these purposes.

The Agent and Miele Australia acknowledge that the Buyer may access the personal information it collects pursuant to this warranty and may do so by request in writing to: The Privacy Officer at Miele Australia Pty. Ltd.
Box 381, Ferntree Gully, VIC 3156,
Tel: (03) 9764 7110, Fax: (03) 9764 7129
or at our website: www.miele.com.au

Retailer's name and address



Info - Coupon

Please send me the following information free of charge and without obligation.

(Tick the items you are interested in):

- Miele washing machines, tumble dryers and rotary irons
- Miele dishwashers
- Miele vacuum cleaners
- Miele built in appliances (ovens, microwave ovens, hobs, control units, cooker hoods)

Miele-Professional for commercial use:

- Washing, Drying and Ironing in commercial laundries
- Dishwashing in hotels, restaurants and other catering establishments
- Disinfecting and cleaning in hospitals, clinics, laboratories and surgeries

Miele Australia
Pty. Ltd.
Box 381

Ferntree Gully, VIC 3156

1. Producent zapewnia użytkownika, że w razie stwierdzenia w okresie gwarancji wady w urządzeniu zostanie ona bezpłatnie usunięta.
2. Okres gwarancji wynosi 24 miesiące i jest liczony od daty nabycia urządzenia, co musi być zaznaczone na karcie gwarancyjnej.
3. Wady ujawnione w okresie gwarancji będą usuwane przez uprawniony punkt serwisowy tylko po przedstawieniu przez Klienta łącznie: dowodu zakupu, poprawnie wypełnionej karty gwarancyjnej, kuponów serwisowych, wadliwego urządzenia.
4. Wady ujawnione w okresie gwarancji usuwane będą w terminie 14 dni roboczych od daty zgłoszenia w punkcie serwisowym i udostępnienia urządzenia. Wszelkie naprawy gwarancyjne należy dokonywać w uprawnionym punkcie serwisowym. Urządzenia takie jak odkurzacze muszą być dostarczone do punktu serwisowego do pozostałych urządzeń naprawę należy zgłaszać w punkcie serwisowym. Informacji o najbliższym punkcie serwisowym udzieli jednostka handlowa. W przypadku bezpodstawnego wezwania serwisanta do naprawy gwarancyjnej całkowite koszty ponosić będzie użytkownik.
5. Okres gwarancji ulega przedłużeniu o czas naprawy.
6. Urządzenie przeznaczone jest wyłącznie do eksploatacji w warunkach indywidualnego gospodarstwa domowego. Użytkowanie urządzenia powinno być zgodne z instrukcją użytkownika.
7. Karta gwarancyjna jest ważna, jeżeli posiada wpisaną datę sprzedaży potwierdzoną pieczęcią firmową jednostki handlowej. Karta Gwarancyjna wypełniona w sposób niepełny lub niepoprawnie, jest nieważna. Numer seryjny zakupionego urządzenia musi odpowiadać numerowi seryjnemu podanemu w karcie gwarancyjnej, a data sprzedaży musi być zgodna z datą wystawienia dowodu zakupu.
8. Naprawa gwarancyjna nie obejmuje czynności przewidzianych w instrukcji obsługi do wykonania których zobowiązany jest nabywca we własnym zakresie i na własny koszt oraz czynności konserwacyjnych i wymiany części posiadających określoną żywotność (żarówki, bezpieczniki). Urządzenia wbudowane muszą być wyjęte z zabudowy.
9. Urządzenia wbudowywane w meble kuchenne muszą być montowane, instalowane i uruchamiane przez fachowców, co musi być potwierdzone na karcie gwarancyjnej i karcie uruchomienia.
10. Gwarancja nie obejmuje uszkodzeń urządzenia i wywołanych nimi wad wynikłych na skutek:
 - a) niewłaściwego transportu i innych zdarzeń powodujących mechaniczne uszkodzenia urządzenia,
 - b) pożaru, powodzi, wyładowań atmosferycznych i innych niekorzystnych warunków atmosferycznych czy też klęsk żywiołowych, jak również działaniem innych sił zewnętrznych,
 - c) działania czynników chemicznych,
 - d) niewłaściwego lub niezgodnego z instrukcją użytkowania, przechowywania, konserwacji,
 - e) niewłaściwej lub niezgodnej z instrukcją instalacji,
 - f) samowolnych napraw, przeróbek, zmian konstrukcyjnych.
11. Utrata gwarancji następuje w stosunku do urządzenia, w którym numery seryjne w jakikolwiek sposób zmieniono, zamazano lub zatarto albo, w którym stwierdzono przerwanie plomb.
12. Nabywcy przysługuje prawo wymiany urządzenia na nowe lub zwrot gotówki, jeżeli:
 - a) w okresie gwarancji uprawniony punkt serwisowy dokona 3 napraw i w urządzeniu wystąpi kolejna wada uniemożliwiająca jego użytkowanie potwierdzona przez uprawniony punkt serwisowy. Przez naprawę rozumie się wykonanie czynności o charakterze specjalistycznym właściwym dla usunięcia wady objętej gwarancją, nie zależnie od ilości wymienionych części przy jednej naprawie.
 - b) uprawniony punkt serwisowy stwierdzi na piśmie, że usunięcie wady powstałej z innej przyczyny niż określone w pkt. 9. nie jest możliwe,
 - c) naprawa nie zostanie wykonana w ciągu 14 dni od daty zgłoszenia lub w innym terminie, uzgodnionym pisemnie z nabywcą. Regulacja ta nie ma zastosowania w przypadku, gdy uprawniony punkt serwisowy w celu dokonania naprawy będzie zmuszony do zamówienia potrzebnej do naprawy części zamiennej u producenta i uprzedzi o tym nabywcę.
13. Wymienione urządzenie lub części stają się własnością gwaranta.
14. Wymianę urządzenia lub zwrot gotówki dokonuje jednostka handlowa, w której urządzenie zostało zakupione.
15. Urządzenie zwracane na podstawie uprawnienia wynikającego z punktu 11. warunków gwarancji powinno być kompletne, zabezpieczone fabrycznymi blokadami na czas transportu i opakowane. Do urządzenia powinny być dołączone: instrukcja użytkownika i karta gwarancyjna pod rygorem niuznania reklamacji.
16. Ewentualne roszczenia nabywcy inne niż:
 - a) prawo do żądania usunięcia wady, zgodnie z postanowieniami niniejszej gwarancji,
 - b) prawo do wymiany urządzenia na nowe zgodnie z pkt.11 są wykluczone.
17. Niniejsza gwarancja nie wyłącza, nie ogranicza ani nie zawiesza uprawnień kupującego wynikających z niezgodności towaru z umową.
18. Uwaga! Nie będą wydawane duplikaty karty gwarancyjnej.

nazwa urządzenia

typ urządzenia

nr seryjny urządzenia

Wyżej wymienione urządzenie jest wykonane w nienaganej jakości i nowoczesnej konstrukcji.

Miele zobowiązuje się do bezpłatnego usunięcia ewentualnych wad materiałowych lub fabrycznych zgodnie z załączonymi warunkami gwarancji.

data sprzedaży:

stempel i podpis

jednostki handlowej

uruchomiono przez:

Firma

stempel i podpis

Informacja dla jednostki handlowej (dokonującej uruchomienia):

Prosimy o podanie nazwy i dokładnego adresu na tylnej stronie karty uruchomienia i przesłanie tej karty do serwisu centralnego Miele.

Karta jednostki handlowej pozostaje u sprzedawcy (w firmie, która dokonała uruchomienia urządzenia).

Informacja dla kupującego:

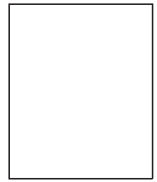
W przypadku gdy dokonali Państwo samodzielnie uruchomienia urządzenia Miele, uprzejmie prosimy o wypełnienie karty uruchomienia i przesłania jej na następujący adres:

Miele Spółka z o.o.

ul. Gotarda 9

02-683 Warszawa

nazwa i adres firmy, która
dokonała uruchomienia urządzenia:



Miele Spółka z o.o.
ul. Gotarda 9
02-683 Warszawa

Guarantee Export (Countries without Miele subsidiaries)

I. Conditions of Guarantee

Miele & Cie. will guarantee equipment which:

1. has been purchased from one of its authorised distributors or dealers or directly from the factory.
2. has been installed by an authorised service agent, in as far as necessary.

II. Extent of guarantee

1. Miele & Cie. will replace free of charge, FOB German seaport/Free German delivery station/-border only, excluding transportation cost to another destination and other cost such as customs duty, labour cost etc. On special request by Miele defective components resulting from poor workmanship subject to the above conditions are to be returned to the factory at the expense of the owner. These components then automatically become the property of Miele & Cie.
2. The validity of any claim under the terms of this guarantee in respect of any defect covered by this guarantee is subject to an inspection of the parts concerned at the Miele factory.
3. This guarantee will not cover any fault or defect caused by:
 - a) Faulty installation, viz. the failure to observe the official installation instructions.
 - b) Misuse of the appliance, e. g. the use of unsuitable detergents or lack of maintenance.
 - c) The deterioration of components subject to normal wear and tear, such as V-belts, brake linings and rubber items, etc.
 - d) Damage caused as the result of handling during transit, atmospheric conditions or from forces outside our control, etc.
 - e) Repairs or modifications carried out by firms other than authorised Miele Service Agents or dealers.
4. Any other type of claim whatsoever, whether in respect of nullification, depreciation, the replacement of the appliance, financial recompense arising as the result of repairs carried out by a third party and claims in respect of damaged laundry are absolutely excluded.

III. Terms of guarantee and notifications of claims

1. This guarantee is valid for 12 months.
The term commences from the date of delivery, which must be entered on the guarantee card by the Miele Service Agent. Replacements made under the terms of the guarantee do not alter the terms of the guarantee.
2. The user must notify all claims to either the Miele Service Agent, or if the appliance was purchased directly, to the factory at Gütersloh.

IV. Miscellaneous

Further claims for damage will not be accepted by Miele.

Model No.: _____ Serial No. of machine: _____

The Miele product as designated above is of perfect quality and functional design. Miele undertakes to rectify free of charge faults in material or production which are covered by the guarantee.

Date of purchase: _____

Installed by
(Name of installation company): _____

_____ stamp of company

_____ signature of retailer

USA:

Miele, Inc.
9 Independence Way
Princeton, NJ 08540
Phone: 800-843-7231
609-419-9898
Fax: 609-419-4298
Technical Service: 800-999-1360
www.miele.com

Canada

Miele Limited
161 Four Valley Drive
Vaughan, ON L4K 4V8
Phone: 800-643-5381
905-660-9936
Fax: 905-532-2290
www.miele.ca
info@miele.ca

México:

Miele, S.A. de C.V.
(German Centre; Local: 0-4-2)
Av. Santa Fe # 170 PB
Col. Lomas de Santa Fe
C.P. 01210 México, D.F.
Servicio post venta:
Tel.: +52 (55) 85 03 98 70 ext. 106-108
Fax: +52 (55) 85 03 98 74
Correo electrónico:
servicio@miele.com.mx
www.miele.com.mx

Australia:

Miele Australia Pty. Ltd.
Box 381
Fernree Gully, VIC 3156
Telephone (03) 9764 7100
Fax (03) 9764 7129
www.miele.com.au

New Zealand:

Steelfort Engineering Company. Ltd.
500 Rangitikei Street
Palmerston North
Priv. Bag 11045, NZ
Telephone (06) 3501350
Fax (06) 3561507

Polska:

Miele Sp. z o.o.
ul. Gotarda 9
02-683 Warszawa
Tel.: (022) 548 40 13
Fax: (022) 548 40 20
www.miele.pl

Germany:

Miele & Cie. KG
D-33325 Gütersloh
Telephone 0049/5241/89-0
Fax 0049/5241/89-2090
Internet: <http://www.miele.de>