

# **Trouble Shooting Tips**

#### Before calling Lynx, please read the following trouble shooting tips:

## Grill burners will not light

- 1. Press and hold the ignition button, you should hear a clicking sound. The ignition button is located on the right side of the grill control panel (left side on 27" models).
- 2. If you do not hear a clicking sound when pressing the ignition button, replace the 9-volt battery (see Use and Care manual).
- 3. Burner knob must be in the "LITE" position.
- 4. If using bottled liquid propane, the propane tank valve must be open. Turn counterclockwise to open. If the valve was open, turn clockwise to close and then open slowly.
- 5. Check gas hoses to ensure they are straight, if kinked straighten hoses.
- 6. Be sure the liquid propane tank is filled, if not remove and replace the tank.
- 7. When lighting the rotisserie, turn the control knob to the "LITE" position and also press and hold the red button above the rotisserie burner knob while pressing the ignition button. When the rotisserie burner ignites, continue holding the red button for approximately 4-5 seconds.

#### Halogen Grill Surface Light is not working

- 1. Press the grill light button. This button is located on the left side of the grill control panel.
- 2. Check the rotisserie motor (instructions below). If neither device is operating, check that the grill is plugged in to a working outlet.
- 3. On cart models, be sure the primary electrical connection is plugged into a working outlet.
- 4. Replace the halogen light bulb by removing the glass lens covering the light bulb (see Use and Care Manual)

# Rotisserie Motor is not working

- 1. The rotisserie motor must be switched on.
- 2. The rotisserie motor must be plugged into the rotisserie motor jack located on the left side of the grills control panel. (27" models plug directly into an electrical outlet)
- 3. Check the halogen grill surface light (instructions above). If neither device is operating, check that the grill is plugged in to a working outlet.
- 4. On cart models, be sure the primary electrical connection is plug into a working outlet.

## Grill is not hot enough

- 1. For best results, preheat the grill before cooking. To preheat the grill light all surface burners, turn each burner control knob to high and close the hood. Preheat at least 15 minutes. After preheating, turn off the burners not required and adjust the control knob to the desired cooking temperature.
- 2. If using bottled liquid propane, the propane tank valve must be open. Turn counterclockwise to open. If the valve was open, turn clockwise to close and then open slowly.
- 3. Check gas hoses to ensure they are straight, if kinked straighten hoses.
- 4. Be sure the liquid propane tank is filled, if not remove and replace the tank.
- 5. Check for proper spacing of briquettes (see Use and Care Manual)

**Note**: The grill must be operated on the fuel that it has been configured for. Check the serial plate located on underside of drip tray or inside the grill cart cabinet for information on the type of fuel (LP or NG) for your grill. Natural gas grills should have a gas line that measures ½ to ¾ inch ID. (see Use and Care Manual for more information)