

SAMSUNG

WASHING MACHINE

Technical Information

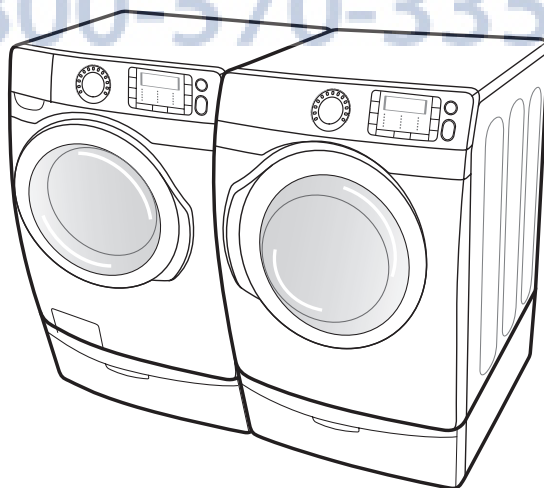
- Due to possibility of personal injury or property damage, always contact an authorized technician for servicing or repair of this unit.
- Refer to Service Manual for detailed installation, operating, testing, troubleshooting, and disassembly instructions.

⚠ CAUTION

All safety information must be followed as provided in Service Manual.

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to washer before servicing, unless testing requires power.



Code No. : DC68-03011B_EN

ALIGNMENT AND ADJUSTMENTS

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GENERAL ERROR FUNCTION

NO	Error Code (Diagnostic Code Error Image)	Description	Corrective Action
1	nd	The water level fails to drop below the Reset Water Level within 15 minutes.	Go to "Will Not Drain" Troubleshooting Section.
2	Lo	Door fails to Unlock After 7 attempts.	Go to "Will Not Unlock" Troubleshooting Section.
3	nF	When the filling Continues for more than 40 minutes or there is no change of water level for 6 minutes.	Go to "No Water Fill" Troubleshooting Section.
4	FL	Door fails to lock after 7 attempts.	Go to "Will Not Lock" Troubleshooting Section.
5	LE	A water level lower than the Reset water level is detected for 5 seconds during the Wash/Rinse cycle.	Go to "No Water Fill" Troubleshooting Section.
6	1E	Water level sensor problem.	GO yo "NO Water Fill" Troubleshooting section
7	dL	Door is unlocked when washer is running.	Press the Power button to turn off your washer, then restart the cycle. If the code reappears, call for service.
8	OE	A fault is detected in the water level sensor. Data (frequency) shows the water level is at or above the overflow water level. (When this condition is detected, the machine will automatically starts draining water until the water level falls below the reset water level)	First check to see that all of water valves are not stuck. If water valves are OK, check water level.
9	dc	Unbalance or cabinet bump is detected during final spin, which prevents the drum from spinning over 150 rpm. (Never exceeds 150 RPM due to unbalanced load)	Go to "Wet Clothes" Troubleshooting Section.
10	E2	Jammed Key.(When key input signals are coming out for more than 30 seconds, it is regarded as a jam.)	Check all of keys. If A key is sensed to be pressed, all keys will do not respond.

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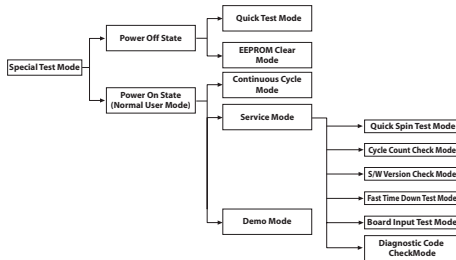
NO	Error Code (Diagnostic Code Error Image)	Description	Corrective Action
11	dS	Door is detected as open while it is trying to lock the door.	Go to "Quick Test Mode" and then do Door Lock/Unlock Test
12	tE	Abnormal high/low temperature or resistance (Thermal sensor or PBA resistance).	Go to " Board Input Test" and check Water Temperature. Check loose or pinched wires. Replace PCB or thermistor.
13	3E	Motor problem	restart the cycle if the code reappears, call for service
14	Hr	Heater Relay Failure (No Heater Relay Check Signal)	Replace PCB
15	nF1	The hot/cold water hose connection is not correct.	Please connect the hot/cold water hose connection correctly.
16	2E	Voltage for motor control bus is over or under specified limit.	Replace PCB
17	Suds	Suds is detected during the washing session. ("SUDS" is not an error. If the washer is in suds period, "SUDS" will light up instead of remaining time.)	Guide a user to reduce amount of detergent usage.
18	AE	Communication error between SUB PBA and MAIN PBA	Check Main PBA, SUB PBA & Wire-harness. Replace PCB
19	8E1	Front MEMS sensor problem	Check MEMS Sensor, MANI PCB & WIRE Harness
20	8E2	Rear MEMS sensor problem	Check MEMS Sensor, MANI PCB & WIRE Harness

ALIGNMENT AND ADJUSTMENTS

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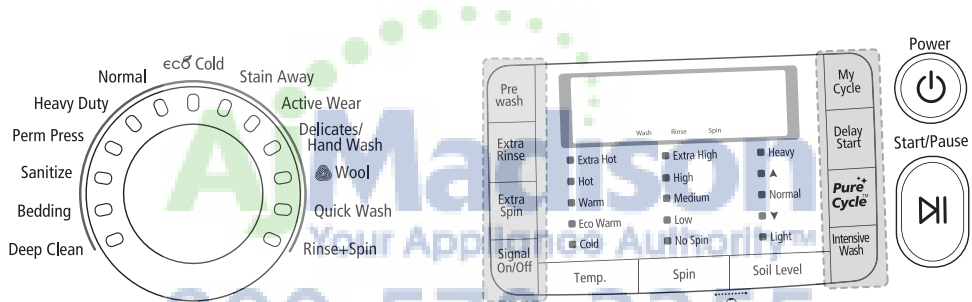
TEST MODE



Test Mode:

Each Test Mode for the GRACE is as follows in the coming pages. The test modes indicated by the red arrows are modes unable to get an access once the washing cycle has started due to safety reasons.

Quick Test Mode



Definition of Quick Test Mode:

- Check operation of all LED's (Verify faulty LED).
- Check model and software version.
- Check different operating modes (e.g. water valve, motor, door, drain pump, etc.).

How to Enter:

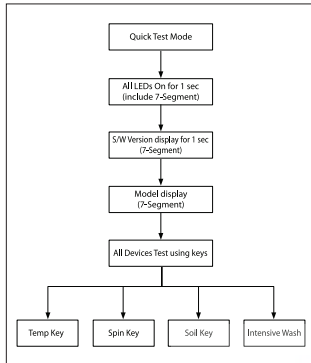
- Plug in the unit.
- Press Soil Key, Spin Key and Power Key at the same Time.

ALIGNMENT AND ADJUSTMENTS

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Quick Test Mode:



1. All LED's light up and it sends out Beep Sound when it enters into the Quick Test Mode. (Including 7-Segment)
2. Displays software version for a sec and Clear EEprom. (Ex. If S/W Version is 49, 7-Segment will display L349)
3. When the version is displayed, turn the Jog-Dial so that the version disappears. Press the following keys to test the various components.
 - Temp Key : Water Valve Test
 - Spin Key : Door Lock/Unlock Test
 - Soil Key : Water Heater Test
 - Intensive Wash : Drain Pump Test

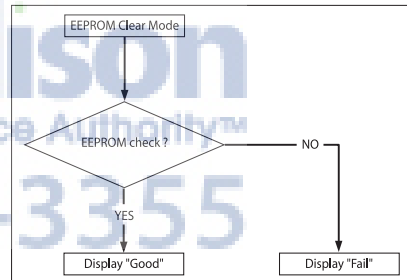
EEPROM Clear Check

Definition of EEPROM Clear Mode:

- EEPROM initialization.
- All course/option settings are to be reset to default values after EEPROM initialization.
- When Service arises and it needs PCB replacement, EEPROM should be reset.

How to Enter:

- The unit needs to be on.
- Press Delay Start Key, and Power Key at the same time.

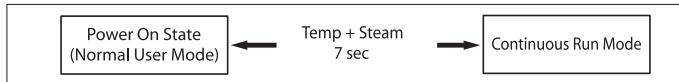


ALIGNMENT AND ADJUSTMENTS

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Continuous Run Mode



Definition of Continuous Run Mode:

- Will continuously repeat the current cycle until the Continuous Run Mode is cancelled.

How to Enter:

- Press Temp + Intensive Wash Key together for 7 sec.

Continuous Run Mode:

1. Press Temp + Intensive Wash Key for 7 sec during Power On State (Normal User Mode) .
2. Once in Continuous Run Mode, The seven segments will no longer display "0000" and will alternate between displaying the number of cycles of the completed course and the remaining time of the course.
3. The Continuous Run Mode will repeat the previous cycle until continuous run mode is cancelled.
4. During Continuous Run Mode, press temp +spin Key for 7 sec to return to normal user mode. The seven segments will no longer display the number of cycles and will display the maintenance time only.
5. If you exit Service Mode after entering it from Continuous Mode, the washing machine returns to Continuous Mode.
6. If power is lost in Continuous Run Mode (that is, when the power plug is disconnected or the Power key is pressed turning the washing machine off), the mode is released when the washing machine is turned on again.

Service Mode

Definition of Service Mode:

- Service Mode enables service technicians to verify the operation of the washing machine and do troubleshooting.
- Service Mode can be entered during all washing cycle without interrupting the cycle except some of test modes.
- Various tests can be done with Service Mode. So, troubleshooting can be done based on the resulting diagnostic codes.

How to Enter:

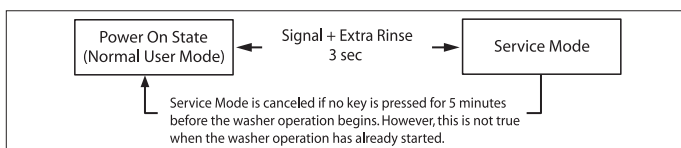
- To enter the Service Mode, press the Signal and Extra Rinse Keys for 3 seconds or until the unit sends out beeping sounds.

ALIGNMENT AND ADJUSTMENTS

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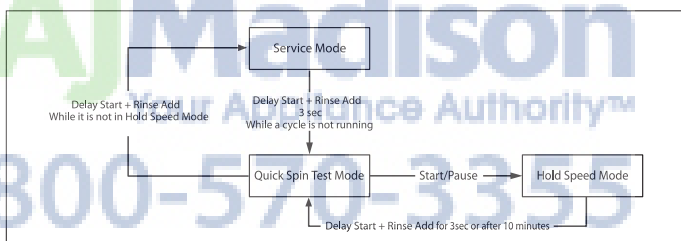
Service Mode



Service Mode:

1. The washer must be on to go into the Service Mode.
2. The motor speed will be displayed when started (It displays 0 when the motor does not spin).
3. The present state of the machine will not be changed. (i.e., the current cycle in progress will not be interrupted and only the display will change)
4. To exit Service Mode, press Signal and Extra Rinse Keys for 3 second again, or Power Key. If no key is operated during Service Mode for 5 minutes, the machine will return to normal user mode.

Quick Spin Test Mode



Definition of Quick Spin Test Mode:

- Quick Spin Test Mode is to do Spin Check. (High RPM)

How to Enter:

- During Service Mode, press the Delay Start + Rinse Add Keys for 3 seconds to enter Quick Spin Test Mode.
- Cannot enter once the washing cycle has started.

Quick Spin Test Mode:

As it enters into the Quick Spin Test Mode, it starts spinning and reaches to its maximum RPM. Once the Spin speed reaches the maximum RPM, the speed drops immediately.

To hold Quick Spin Test Mode (entering Hold Speed Mode), press the Start/Pause button. If the Start/Pause button is pressed during Quick Spin Test Mode, it will stop accelerating and hold its spinning speed for 10 minutes before going back to Quick Spin Test Mode.

Also, to cancel the hold and allow Quick Spin Test Mode to continue, press the Delay Start + Rinse Add Keys together for 3 seconds.

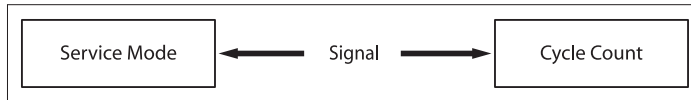
If you hold down the Delay Start + Rinse Add keys for three (3) seconds when the washing machine is not in Hold Speed Mode, Quick Spin Mode is exited and Service Mode is restored.

ALIGNMENT AND ADJUSTMENTS

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Cycle Count Check Mode



Definition of Cycle Count Check Mode:

- Cycle Count Check Mode is to tally up the number of washings.

How to Enter:

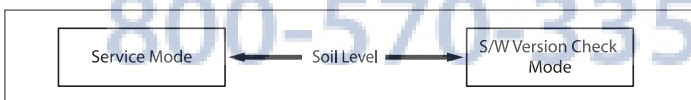
- To enter the Cycle Count Check Mode, press the Signal Key during Service Mode.

Cycle Count Check Mode:

1. Activate the Service Mode in advance.
2. When the Signal key is pressed, the total number of washings will light up and a signal LED will glow.
3. The maximum number of cycles will be 1999.
The counter will roll over to 0 and start counting again after 1999.
4. The counting will be carried out at the end of the normal cycle.
(For normal and Continuous Run cycles, the count is carried out at the end of the cycles.)
5. To exit the Cycle Count Check Mode, press the "Signal" key again.

S/W Version Check Mode

Definition of S/W Version Check Mode:



- S/W Version Check Mode is to bring up S/W Version information.

How to Enter:

- To enter the S/W Version Check Mode, press the Soil Level Key during Service Mode.

S/W Version Check Mode:

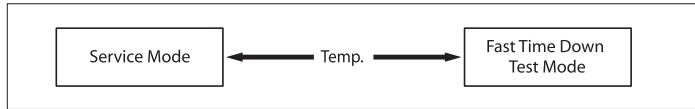
1. Activate the Service Mode in advance.
2. Press the Soil Level Key to bring up its software Version
EX) Generate L349 at Version 49 (L3 is Micom code, 49 is its software version)
3. To exit the S/W Version Check Mode, press the Soil Level S/W once again.
Then, it returns to the Service Mode with motor RPM illuminating.

ALIGNMENT AND ADJUSTMENTS

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Fast Time Down Test Mode



Definition of Fast Time Down Test Mode:

- Fast Time Down Test Mode is to forward the program to the next cycle stage.

How to Enter:

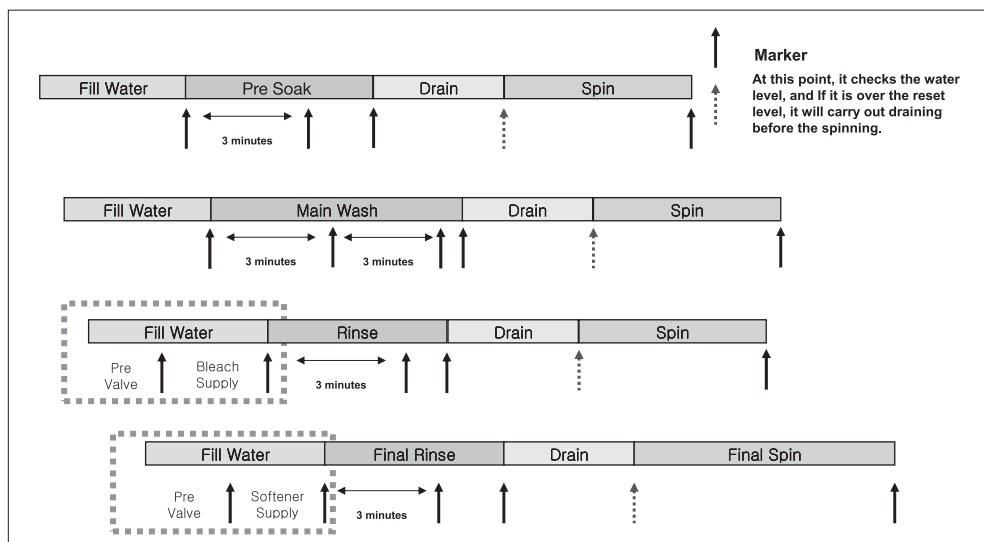
- To enter the Fast Time Down Test Mode, press the Temp key during Service Mode.

Fast Time Down Test Mode:

1. Activate the Service Mode in advance.
2. To forward the program to the next cycle stage, press the Temp key.

Each stage is located at key points of a complete cycle as follows:

- End of Each Fill (Beginning of Wash or Rinse Tumble Session)
Caution: Check if the current water level is higher than the Reset water level and then perform the Fast time down test.
- Beginning of Drain Session
- Beginning of Spin Session (Here, it checks the water level. So, if it is over the reset level, it carries out draining before the spinning.)
- Beginning of Fill Session
- Beginning of Bleach Fill
- Beginning of Fabric Softener Fill
- Every 3 minutes during Wash and Rinse Tumble Session



ALIGNMENT AND ADJUSTMENTS

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Board Input Test Mode



Definition of Board Input Test Mode:

- Board Input Test Mode is to display a specified input after a key press.

How to Enter:

- To enter the Board Input Test Mode, press the Extra Rinse key during Service Mode.

Board Input Test Mode:

1. Activate the Service Mode first.
2. Press the key to start Board Input Test.
3. Turn the Jog-Dial so that the normal course LED is turned on, and The Water Temperature will be displayed in Celsius.
4. Turn the Jog-Dial so that the Heavy duty cycle LED is turned on, The Water Temperature will be displayed in Fahrenheit.
5. Turn the Jog-Dial so that the Perm Press cycle LED is turned on, The door status will be displayed (OP if open, CL if closed).
6. Turn the Jog-Dial so that the Sanitize LED is turned on, The Door Lock Switch status will be displayed (UL if unlocked, LO if locked).


800-570-3355

ALIGNMENT AND ADJUSTMENTS

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Diagnostic Code Check Mode



Definition of Diagnostic Code Check Mode:

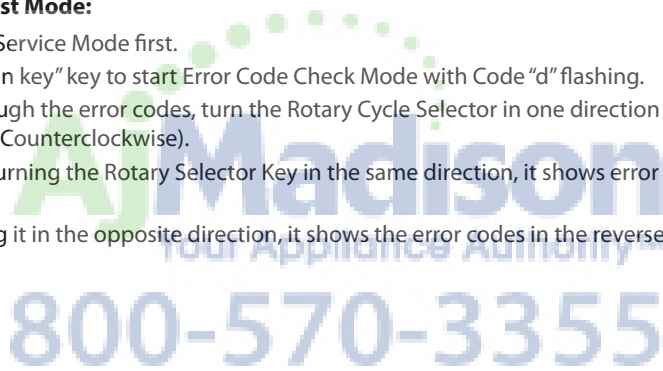
- Diagnostic Code Check Mode is to bring up the stored diagnostic codes (refere codes for service technicians).

How to Enter:

- To enter the Diagnostic Code Check Mode with code "d" flashing, press the Spin key during Service Mode.

Board Input Test Mode:

1. Activate the Service Mode first.
2. Press the "Spin key" key to start Error Code Check Mode with Code "d" flashing.
3. To cycle through the error codes, turn the Rotary Cycle Selector in one direction (either Clockwise or Counterclockwise).
4. Now, when turning the Rotary Selector Key in the same direction, it shows error codes from the latest.
5. When turning it in the opposite direction, it shows the error codes in the reverse order.

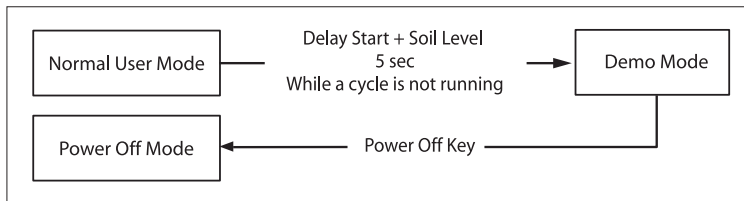


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Demo Mode



- Demo mode is entered when the Delay Start + Soil Level buttons are held down for five (5) seconds simultaneously in the power on state.
- When entering Demo mode, the buzzer rings three (3) times and "----" is displayed on the 7 segment display and all other LEDs are turned off. (Initial Demo mode)
- Demo mode consists of WASH, SPIN and LED modes.
- If the Temp button is pressed during the initial Demo mode, "WASH" blinks on the 7 segment display and the washing machine enters WASH mode.
- If the Start/Pause button is pressed in WASH mode, the door is locked (Door Lock) and the motor rotates left and right at 45 RPM in a 7 sec on and 3-sec off cycle.
- WASH mode continues up to five (5) minutes once started. After the five (5) minutes have elapsed, "----" is displayed on the 7 segment display and the initial Demo mode is maintained.
- If the Start/Pause button is pressed during a WASH mode operation, "----" is displayed on the 7 segment display and the initial Demo mode is maintained.
- If the Spin button is pressed in the initial Demo mode, "Spin" blinks on the 7 segment display and the washing machine enters SPIN mode.
- If the Start/Pause button is pressed in the SPIN mode, the door is locked (Door Lock) and a spin is operated at 1150 RPM. When the speed reaches 0 RPM, the No Spin, Low, Medium, High, and Extra High LEDs are turned on.
- During a spin operation, the No Spin LED turns on when the speed is lower than 400 RPM. The Low LED turns on between 400 RPM and 700 RPM. The Medium LED turns on between 700 RPM and 900 RPM. The High LED turns on between 900 RPM and 1100 RPM. All spin speed LED turn off more than 1100 RPM.
- SPIN mode continues up to four (4) minutes once started. After the four (4) minutes have elapsed, "----" is displayed on the 7 segment display and the initial Demo mode is maintained.
- If the Start/Pause button is pressed during a SPIN mode operation, "----" is displayed on the 7 segment display and the initial Demo mode is maintained.
- For LED mode, use SOIL LEVEL key.
- If the Start/Pause button is pressed in LED mode, all LEDs are turned on. The LED mode continues up to thirty (30) seconds once started. After the thirty (30) seconds have elapsed, "----" is displayed on the 7 segment display and the initial Demo mode is entered.
- If the Start/Pause button is pressed during an LED mode operation, "----" is displayed on the 7 segment display and the initial Demo mode is entered.

TROUBLE SHOOTING

WARNING

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TROUBLE DIAGNOSIS

- As the micom wash machine is configured of the complicate structure, there might be the service call.

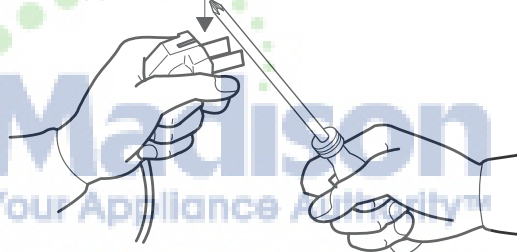
Below information is prepared for exact trouble diagnosis and suitable repair guide.

Caution for the Repair and Replacement

Please follow below instruction for the trouble diagnosis and parts replacement.

- 1) As some electronic components are damaged by the charged static electricity from the resin part of machine or the human body, prepare the human body earth or remove the potential difference of the human body and machine by contacting the power supply plug when the work contacting to PCB is executed.

POWER SUPPLY PLUG



- 2) Since AC120V is applied to the triac T1 and T2 on P.C.B, the electric shock may occur by touching and be careful that the strong and weak electricity are mixed.
- 3) As the P.C.B assembly is designed for no trouble, do not replace the P.C.B assembly by the wrong diagnosis and follow the procedure of the trouble diagnosis when the micom is not operated normally.

TROUBLE SHOOTING

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TROUBLE DIAGNOSIS

Will Not Start

- Plug the unit into the wall outlet. Check for proper voltage.
- Check fuse or reset circuit breaker.
- Push any key to turn on the washer and press the Start/Pause key to run the washer.
- Close door and push the Start/Pause key to run the washer.
- Check if washer is in a pause, soak or suds process. Wait briefly and it may start. (If the washer is in suds period, Suds will light up instead of remaining time.)
- Check for restricted drain system. (If there is electrical problem in drain system, "NO Draining" error will occur after 15 minutes.)
- Check Water Supply.
- Check the line or water valve screen filter.
- Check if PCB connectors are assembled properly.
- Check if CN6 terminals on PCB are in good condition. (Refer to PCB Connector Check.)
- Replace PCB.

Leaking

- Make sure inlet hose connections are not leaking. Check for rubber gasket damage due to over tightening.
- Check standpipe for leak. Wrap a dry rag around the standpipe opening. If rag becomes wet, leak is fault of home plumbing. Be sure the standpipe is capable of accepting the flow of water from the washer.
- Make sure end of drain hose is correctly inserted and secured to drain standpipe.
- Check internal hose connections (fill, drain systems, dispenser hoses & clamps).
- Check rubber boot. Remove, reposition and reinstall, if necessary.
- Check for possible kinked dispenser to outer tub hose. Hot water pressurization may force door open.

No Tumble

- Start normal cycle with an empty machine and allow a fill to check tumble.
- Perform Quick Spin Test. (Before test, make sure that the tumbler is empty.)
- Check for loose connections at Machine Control Board, Pressure Switch, Motor, Tach Harness and Motor Control. (Refer to the component testing procedure)
- Check motor windings resistance.
CN8 pins 1 & 3 = 11.6ohms $\pm 7\%$,
Pins 1 & 2 = 11.6ohms $\pm 7\%$,
Pins 2 & 3 = 11.6 ohms $\pm 7\%$
- Faulty Main Control Board.
- Faulty motor.

Will Not Spin

- Make sure to close the door completely.
- Check for water left inside the washer. If so, go to "Will Not Drain".
- Perform Quick Test Mode or Quick Spin Test. Does the washer spin? (Before the test, empty the unit inside.) If it doesn't tumble after the above, change PCB. When the problem persists, change the motor.
- Perform Quick Test Mode or Quick Spin Test. Does the washer spin? If it does, Check Possible unbalanced load scenario in normal mode.
- Check for loose connections at PCB, Water Level Sensor, Motor, Hall Sensor Wire Harness. (CN7,CN5,CN6) (Refer to the Component Testing Procedure.)
- Check motor windings resistance. (CN8 Pin1&3 = 11.6 ohms (at $\pm 7\%$ 20°C/68°F), Pin1&2 = 11.6ohms (at $\pm 7\%$ 20°C), Pin2&3 = 11.6 ohms (at $\pm 7\%$ 20°C))

TROUBLE SHOOTING

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TROUBLE DIAGNOSIS

No Water Fill

- Perform Quick Test Mode. Check all of Water Valves visually. (Pre Wash Valve, Cold Water Valve, Bleach Water Valve, Softener dispenses using Cold & Bleach Water Valve, and Hot Water Valve.)
- Check if water taps are turned on fully.
- Check Water Valves and Water Level Sensor (Refer to PCB Connector Check)
- Check if there is any kink in inlet hoses.
- Check if inlet screens are clogged up.
- Check if water has enough pressure. If so, find out its contributors.
- Check if there is any frozen area in the unit (Drain Hose, etc)
- Measure the resistance of Water Valve Coil. (It should read 1.18K ohms. Check Pin#1 of CN6 and PIN#1,2,7,8,9 of CN1)
- Check Pressure S/W and PCB for loose connections. (Refer to PCB Connector Check.)

Tub Full of Suds

- Go to "Will Not Drain" and "Will Not Spin" and check the draining.
- Check PCB and Drain Pump for any loose wire connection.
- Perform Quick Test Mode or Board Output Test to drain.
- Use HE (High-Efficiency) or low sudsing detergent specially formulated for front load washers.
- Reduce the amount of detergent for that specific load size and soil level. Keep in mind that towel creates more suds generally.
- Reduce the amount of detergent when water is soft, or laundry is small or lightly soiled.
- Do one more washing cycle with cold water and a table spoon of salt without detergent.

Wet Clothes

- Unbalance due to not enough load. Put additional load.
- Due to excessive suds by using general detergent. Use HE (High-Efficiency) or reduce its quantity.
- Low Spin Speed or Drain Only was selected.
- Go to "Will Not Spin".

Will Not Lock

- Door is not aligned or closed properly.
- Perform Quick Test Mode. Check Door Lock. Check the output voltage of Door Lock Coil. If it reads 120V, change Door Lock Switch, and if not, change PCB. (Refer to PCB Connector Check.)
- Read Lock Switch and PCB (CN6 & CN1). (Refer to PCB Connector Check.)
- Try Door Lock and check for 120V to Door Lock Connector. If 120V present, change Main Control Board and if not, change Door Lock switch.

Will Not Unlock

- Check if the door is being pushed out, which may keep it from unlocking.
- Door locks itself when the water level is too high. Opening door will result in water draining from door opening.
- Check the following with Board Input Test Mode.
Water Level (frequency): Over 23.80 KHz.
→ If so, refer to "Will Not Drain".
Temperature (Inside Drum): Higher than 60°C/140°F.
→ If so, wait until it drops.
When everything is normal, check PCB connectors and Door Lock Switch.
- Drain manually after removing the plastic drain hose holder.
- Display shows "The door will not unlock!". Turn off and on the unit. If "The door will not unlock" keeps illuminating, check PCB and Door Lock Switch.

TROUBLE SHOOTING

WARNING

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TROUBLE DIAGNOSIS

- Read Lock Switch and PCB (CN6 & CN1). (Refer to PCB Connector Check.)
- Perform Quick Test Mode. Check Door Lock. Check the output voltage of Door Lock Coil. If it reads 120V, change Door Lock Switch, and if not, change PCB. (Refer to PCB Connector Check.)

No Key Operation

- Option and Function buttons respond differently according to each cycle.
- Child Lock is being activated. To exit, hold down Soil Level Key and Signal Key simultaneously until it sends out a beeping sound.
- When "End" illuminates on the display, only Power button works. Press Power button and make new cycle selections.

Will Not Drain

- Check for any kink on the drain hose. If any, straight it out.
- Check for any restriction in the drain hose.
- Close the door and press the Start/Pause Button. For safety reasons, the washer does not tumble or spin with the door open.
- When it is freezing outside, check if it is frozen inside the drain hose.
- Check if the water level signal input is correct. Go to Board Input Test Mode.
- Go to Quick Test Mode and do Drain Pump Test.
- Check if there is any twist in the hose (the one between Tub and Drain Pump).
- Check if it reads AC 120V at the pump when a spin cycle is selected.
- Read the winding resistance of the pump motor. (14.2±7% Ohms)
- Check the pump at CN1(PIN3) on PCB. It should read AC 110~120V. (Refer to PCB Connector Check)

Wrong Water Temperature

- Check if both of the water taps are fully open.
- Make sure the domestic water heater is set to deliver water lower than 120°F (49°C) hot water at the tap. Also check water heater capacity and recovery rate.
- If the water heater is located far from the washer, screw out the hot water tap and let its water pass until you get hot water.
- Too Hot/Too Cold: Reduced amount of water is supplied while PCB controls the influx to regulate the actual temperature of the water in the tub. This may appear to be significantly hotter/colder than expected.
- Check if the temperature selection is correct.
- Disconnect inlet hoses from the Water Valve and remove any residue in the inlet screens.

Noisy and/or Vibration/Walking

- Check if the washer is leveled and the lock nuts are tightened up on the bottom plate.
- Check if all of the shipping bolts and spacers are removed from the back panel.
- Check if load is big enough and there is no unbalance. If there is not enough load, put in a few towels to balance it.
- Check if the motor is fastened enough.
- Remove various trouble contributors (such as dust coat on the floor).

Rubber Feet Leaving Marks on Floor

- Use a pencil eraser to remove mark.
- Walk washer into location, do not drag.

Additive Cups Full of Water

- Small amount of water in bottom of additive cups is normal.
- Remove and wash Dispenser Tray, removable Cup, and Rinse Cap.
- Level washer.

Buttons do not Respond

- Option and Function buttons respond differently according to each cycle.
- Child Lock feature has been selected. To disable feature press and hold Temp and Spin simultaneously until a beep is heard.
- When display shows "End", only the Power button will function. Press Power and make new cycle selections.

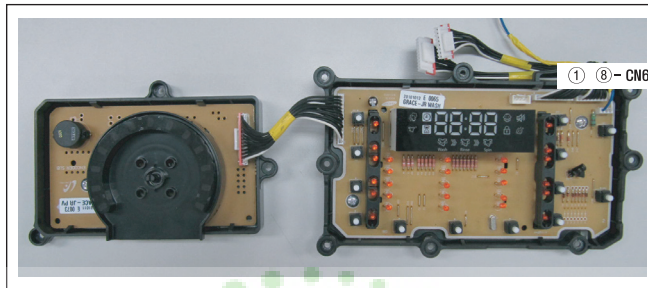
TROUBLE SHOOTING

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to washer before servicing, unless testing requires power.

PROBLEM CHECKING AND METHOD OF PCB

- If you plug in the power cord and turn Power S/W on, memorized data is displayed. If any data is not displayed, check the followings.

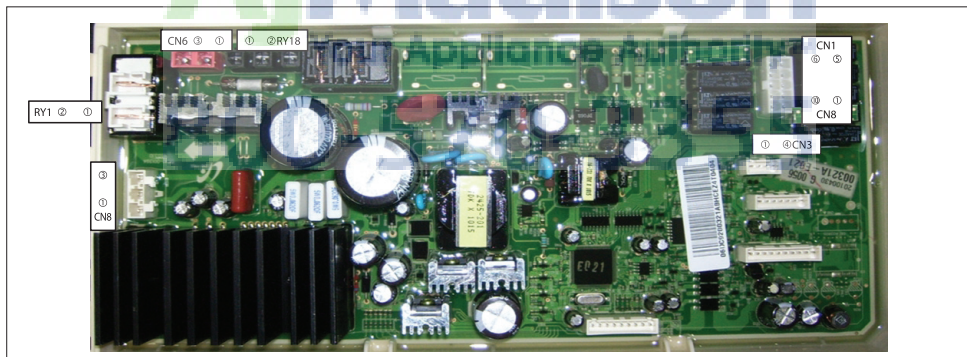


Thermistor Check

Check Voltage at Pin #4 and #5 of CN6
Tester Check = DC 1.6V
If it reads 5V, check if its connector is engaged properly.

Water Sensor Check

Check Voltage and Frequency at Pin #6 and #5 of CN6
Reset water level = DC 1.6V, 26.0KHz
Check Voltage and Frequency at Pin #7 and #5 of CN6
Reset water level = DC 1.6V, 26.0KHz



Hall Sensor Check

Check Voltage at Pin #4 and #3 of CN3
Tester Check = DC 0V or 1.3V
Check Voltage at Pin #4 and #2 of CN3
Tester Check = DC 0V or 1.3V

Motor Check

Resistance at Pin #1 of #2 of CN8 = 12Ω
Resistance at Pin #2 of #3 of CN8 = 12Ω
Resistance at Pin #3 of #1 of CN8 = 12Ω

Door Lock Check

Check Voltage at Pin #1 of CN6 and Pin #5 of CN1
When Door Lock = AC 120V

Drain Motor Check

Check Voltage at Pin #1 of CN6 and Pin #3 of CN1
When Drain Pump operates = AC 120V

Water Valve Check

Check Voltage at Pin #1 of CN6 and Pin #1,2,7,8,9 of CN1
When Each Valve operates = AC 120V

AC Power Check

Check Voltage at Pin #1 and #2 of CN6
Check Voltage at Pin #1 of CN2 and Pin #2 of RY1

WASH Heater Relay Check

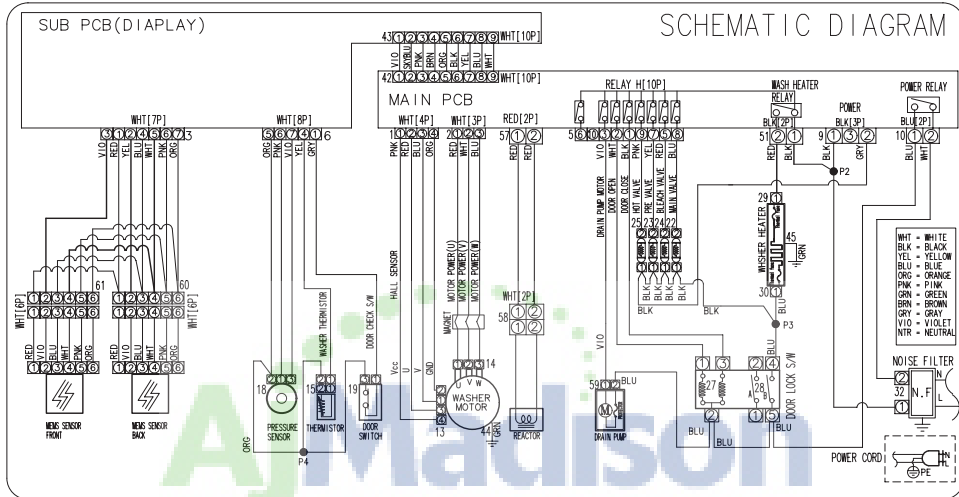
Check Voltage at Pin #1 of CN6 and Pin #2 of RY13
When Heater Relay operates = AC 120V

WIRING DIAGRAM

⚠ WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to washer before servicing, unless testing requires power.

Model: WF501AN*



WATER FLOW DIAGRAM

WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power to washer before servicing, unless testing requires power.

