

ROHL LLC WARRANTY

ROHL Warranty Policy:

ROHL products all carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

ROHL Product	Warranty
Kitchen Drains, Basket Strainers	2 years on manufacturer defects
ROHL Air Gaps, Cover Plate	2 years on manufacturer defects
Sink Hole Cover	1 year on manufacturer defects
ROHL Kitchen Sink Grids	1 year on manufacturer defects
ROHL Bath Fixtures, Artisan Bowls	1 year on manufacturer defects
Fireclay Kitchen Sinks	10 years on fading/staining
ROHL Shower	2 years on manufacturer defects
ROHL Cissal Bath	Limited Lifetime
Bath Accessories	Limited Lifetime
Perrin & Rowe®	Limited Lifetime
ROHL Country Bath	Limited Lifetime
ROHL Modern	Limited Lifetime
ROHL's Michael Berman Collection	Limited Lifetime
ROHL Country Kitchen Faucets	Limited Lifetime
ROHL Soap Dispensers	Limited Lifetime
ROHL Pull Out Faucets	Limited Lifetime
Jon Grauman Bowls	1 year on manufacturer defects

NOTE: NO WARRANTY ON TUSCAN BRASS FINISH

ROHL's Promise

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear.

General Disclaimer:

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above.

Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.

Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant, nor provide customer support for product purchased from foreign distributors.

Effective 11/07

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ROHL®
Authentic Luxury for Kitchen and Bath™

Fireclay Sinks



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www.rohlhome.com

The Homeowner's Guide to
Care and Maintenance
for your ROHL Fireclay Sink

RL036

PLEASE DO NOT DISCARD

ROHL Fireclay Sinks

The Experience of Authentic Luxury

ROHL brings authentic luxury to kitchen, bar and prep sinks through exclusive relationships with the world's premier designers and craftsmen. Each item is a meticulously designed work of art, source of pride, as well as a centerpiece of attention.

The ROHL collection of Fireclay sinks offers the best in quality and design. Whether you choose the artistically handcrafted Shaws sink true to its original 1897 design, or the Allia Fireclay made in the famous Limoges region of France, you will enjoy the durable glaze and lasting quality of a ROHL sink in your home for years to come. Both Shaws and Allia represent our commitment to the experience of authentic luxury, the hallmark of ROHL.



Allia 6337 - One-and-a-Half-Bowl Undermount Sink



Shaws RC3018 - Apron Sink



Shaws 6737 - Round Prep Sink



Allia 6307 - Single Bowl Undermount Sink

Features and Benefits of Fireclay

- Fired at 2,264 degrees—twice the firing temperature of cast iron products.
- Alkali- and acid-resistant.
- Scratch- and chip-resistant.

Care and Maintenance

- We recommend using a soft sponge or cloth and a mild abrasive. Daily cleaning with harsh abrasives or abrasive pads will not harm the surface, but is unnecessary under normal circumstances to maintain a clean sink.
- Each sink in the Shaws collection is handmade according to its 1897 design. Shaws' traditional designs tend to be flat. To avoid water spotting, wipe down the sink bottom after use. Waxing the sink will encourage drainage.
- Fireclay sinks from ROHL are constructed with a durable glaze for years of beautiful performance. On the occasion that a metal pot or pan may leave a mark on the surface of the sink, we recommend Astonish Cleaner available from your local ROHL dealer.
- While no colored sink of any kind is impervious to damage, fireclay resists chips, scratches and stains better than other materials. In the rare instance of a chip, color-matched repair kits are available through your local ROHL dealer.

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www.rohlhome.com