

# Limited Warranty

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH BELOW ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, COYOTE OUTDOOR LIVING, INC. ALSO SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Coyote Outdoor Living, Inc. issues this limited warranty to the original purchaser at the original site of delivery with proof of purchase and specifically warrants that the Coyote Outdoor Pellet grill when subject to normal residential use, will be free from defects in workmanship and materials for the periods specified below. This limited warranty is not transferable and specifically excludes any grill used in a commercial setting, where anyone other than the original purchaser (homeowner) would be using and maintaining the grill. This limited warranty specifically excludes all issues that may arise from surface corrosion, scratches, and discoloration during regular use. This limited warranty does **NOT COVER LABOR OR LABOR RELATED CHARGES** and there will be shipping and handling charges for the delivery of part(s).

<u>COMPONENT</u>	<u>WARRANTY PERIOD</u>
Cooking Grids (no rust or burn through) .....	3 years (limited)
Heat Shield (no rust or burn through).....	3 years (limited)
Electric/Plastic Components .....	3 years (limited)
Ignition systems .....	3 years (limited)
Stainless steel Interior frame/housing .....	5 years (limited)
Stainless steel Exterior frame/housing .....	Limited Lifetime

Coyote Outdoor Living, Inc.'s obligation under this limited warranty is limited solely to repair or replacement, at our option, of the pertinent component during the warranty period, and the extent of any liability of Coyote Outdoor Living, Inc. under this warranty is limited to repair or replacement. This limited warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use of an improper fuel/gas supply, use contrary to operating instructions, or alteration by any person other than a factory service center. The above warranty periods are not extended by any repair or replacement.

**WARRANTY CLAIM PROCEDURE:** If you require service or parts for your Coyote Grill, please contact our Warranty Service Center for factory direct assistance. Our hours of operation are 8 am to 4:30 pm CST. The phone number is 855.520.1559 and the email address is [support@coyoteoutdoor.com](mailto:support@coyoteoutdoor.com) you may also fill out warranty claims online at [www.coyoteoutdoor.com](http://www.coyoteoutdoor.com). Please have your model number, serial number and proof of purchase available for any warranty claim.

Coyote Outdoor Living, Inc. may require the return of defective parts for examination before issuing replacement parts. If you are required to return defective parts, shipping charges must be

prepaid by the customer. Upon examination and to Coyote Outdoors determination, if the original part is proven defective, Coyote Outdoor may approve your claim and elect to replace such parts without charge. In every instance, the customer is responsible for shipping and handling of replacement parts. Component repair or replacement is the exclusive remedy under this limited warranty and Coyote Outdoor shall not be liable for any incidental or consequential damages.

This limited warranty does not cover any failures or operating difficulties due to accidents, abuse, misuse, alteration, misapplication, vandalism, improper installation, maintenance or service, or damages caused by flashback fire or grease fire. This limited warranty does not cover scratches, dents, corrosion or discoloration caused by weather, heat, abrasive and chemical cleaners, pool or spa chemicals, and/or any tools used in the assembly or installation of this unit. This limited warranty does not cover paint loss, surface rust, corrosion or stainless steel discoloration which is considered normal wear and tear. This limited warranty does not cover the cost of any inconvenience, personal injury, or property damage due to improper use or product failure. Deterioration or damage due to severe weather conditions such as hail, hurricanes, earthquakes, tsunamis, tornadoes, terrorism, discoloration due to exposure to chemicals either directly or in the atmosphere, Acts of God/forces of Nature are not covered by this limited warranty.