

*Frigidaire*<sup>®</sup>

*affinity*  
**Money-Back**

**PERFORMANCE PROMISE!**

June 1 through December 31, 2007

## Program Instruction Sheet

About the Frigidaire<sup>®</sup> Affinity<sup>™</sup> “Money-Back Performance Promise”

*Frigidaire<sup>®</sup> Affinity<sup>™</sup> front-load clothes washer models ATF8000F E/S/G, ATF7000E E/S/G, ATF7000F E/S/G, ATF6700F E/S, ATF6000ES and ATF6000FS.*

**Please Note These Important Points!**

- 1) Consumer must make claim within 30 days of purchase. For new home construction, within 30 days of closing.
- 2) Refund includes the full purchase price less finance charges, delivery charges, removal of old clothes washer and any cost of installation. Refund is for the purchase price of the front load clothes washer unit **ONLY**, plus any sales tax.
- 3) The Promise applies only to the Frigidaire<sup>®</sup> Affinity<sup>™</sup> brand models ATF8000F E/S/G, ATF7000E E/S/G, ATF7000F E/S/G, ATF6700F E/S, ATF6000ES and ATF6000FS.

*Additional certificates may be photo-copied locally.*

## Official Claim Procedure

Please use the following procedure whenever you sell an ATF8000F E/S/G, ATF7000E E/S/G, ATF7000F E/S/G, ATF6700F E/S, ATF6000ES or ATF6000FS Washer which is eligible for the Frigidaire<sup>®</sup> Affinity<sup>™</sup> Money-Back Promise...

- 1) At the time of the sale, dealer completes Frigidaire<sup>®</sup> Affinity<sup>™</sup> Money-Back Promise certificate. Dealer makes 1 File Copy and gives consumer the original.
- 2) Dealer keeps File Copy with a Copy of Consumer Invoice in file for at least 180 days in case consumer is unsatisfied with clothes washer.
- 3) If consumer is unsatisfied and wants their money back, the certificate instructs him/her to call the dealer.
- 4) Consumer arranges removal of clothes washer with dealer.
- 5) Dealer removes washer, completes Dealer Claim Form (including customer signature) and refunds consumer the purchase price of the clothes washer plus any sales tax.
- 6) Dealer contacts his Frigidaire<sup>®</sup> District Manager and sends copy of the Frigidaire<sup>®</sup> Dealer Invoice, completed Dealer Claim Form, Frigidaire<sup>®</sup> Affinity<sup>™</sup> Performance Promise Certificate and Original Sales Receipt.
- 7) Dealer removes serial tag according to the Electroux Major Appliances Damage Claim Policy for scrap units.
- 8) Frigidaire<sup>®</sup> gives dealer a credit equal to the original dealer invoice price.

*If you have questions regarding these claim procedures, please contact your Frigidaire<sup>®</sup> District Manager.*

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**Dealer Claim Form**

*Dealer: Consumer must sign this form in the space provided below. This completed form and copy of the Dealer Frigidaire<sup>®</sup> Invoice, the Frigidaire<sup>®</sup> Affinity<sup>™</sup> Performance Promise Certificate and original sales receipt should be sent to your Frigidaire<sup>®</sup> District Manager to receive allowance for the clothes washer.*

I certify that the Frigidaire<sup>®</sup> dealer listed on the front of this form has removed my Frigidaire<sup>®</sup> Affinity<sup>™</sup> front load clothes washer and has refunded me for the purchase price of the unit.

\_\_\_\_\_  
Consumer Signature

\_\_\_\_\_  
Date

Model #

Color

ATF6000E/F

S

ATF6700F

E  S

ATF7000E/F

E  S  G

ATF8000F

E  S  G

\_\_\_\_\_  
Amount Refunded

\_\_\_\_\_  
Serial #

\_\_\_\_\_  
Dealer Name

\_\_\_\_\_  
Frigidaire<sup>®</sup> Customer #

*This completed form and copy of the Dealer Frigidaire<sup>®</sup> Invoice, the Frigidaire<sup>®</sup> Affinity<sup>™</sup> Performance Promise Certificate and original sales receipt should be sent to your Frigidaire<sup>®</sup> District Manager.*

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Certificate

The Frigidaire® Affinity™ Models ATF8000F E/S/G, ATF7000E E/S/G, ATF7000F E/S/G, ATF6700F S/E, ATF6000ES and ATF6000FS\*\* clothes washer

The following information must be supplied at time of purchase:

Form fields for: Clothes washer Model No., Serial No., Customer Name, Address, City, State, Zip, Customer Phone, Day Phone, Dealer Name, Dealer Address, City, State, Zip, Email

Note: Your original dated sales receipt must be attached to this form (please keep a copy for your records.)

The new Frigidaire® Affinity™ clothes washer I have purchased is eligible for the Performance Promise Money-Back Guarantee. If within 30 days after purchase I am not completely satisfied that this front load clothes washer cleans better than my current clothes washer, my selling dealer will take it back and refund my full purchase price (less finance charges, delivery charges, removal of old clothes washer and cost of installation). Maximum refund is for the purchase price of the front load clothes washer unit (only) plus any sales tax.

- Money-Back procedures: 1) Contact your selling dealer at... 2) Arrange for the removal of the washer with your dealer. 3) Simply present this certificate and your dated sales receipt to your dealer. 4) Fill out dealer claim form to obtain your refund.

Date of Purchase \_\_\_\_\_ Customer Signature \_\_\_\_\_

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We are so confident the  
New Frigidaire<sup>®</sup> Affinity<sup>™</sup>  
Clothes Washer will  
perform better than your  
current clothes washer  
or your Money Back!

Offer applies only on these models: ATF8000FE, ATF8000FS, ATF8000FG,  
ATF7000EE, ATF7000FE, ATF7000ES, ATF7000FS, ATF7000EG, ATF7000FG,  
ATF6700FS, ATF6700FE, ATF6000ES and ATF6000FS.