



## ABOUT MIDEA

- Midea is a publicly listed, Fortune 500 company.
- Midea has 29 production facilities worldwide with operations in over 200 countries.
- 300 million Midea products are sold per year.
- Midea currently supplies major appliances products for many brands in the U.S. across air conditioning, refrigeration, cooking, dishwasher and laundry categories.

## MIDEA AMERICA

- Headquartered in Parsippany, NJ, Midea America Corp. has been bringing surprisingly friendly solutions to consumers for over 7 years.
- Midea America Research Center (MARC) in Louisville, KY is focused on innovation in the U.S. appliance market with world class laboratories and extensive testing equipment. With over 280 years of combined experience, we are dedicated to developing the best appliances.
- Midea Emerging Technology Center (ETC), in San Jose, CA focuses on Artificial Intelligence (AI), robotics, chips, sensors, and more, to provide future innovations and high-tech intellect.



Midea is the world's largest producer of major appliances<sup>1</sup> and the world's No. 1 brand of air-treatment products<sup>2</sup>. Our comprehensive production capability lets us ensure quality by controlling the manufacturing process from start to finish, right down to the smallest component.

## PRODUCTS AND APPLIANCES



Keep your food fresh and beverages chilled with our full line of stylish, energy-efficient refrigerators. We offer a range of sizes—from compact to full-size, and from two-door to four-door French door. A variety of elegant finishes complement any décor.



Keeping your clothes clean and fresh is easier than ever with our full line of smart, space-saving laundry solutions. Choose from portable or combo units along with front and top-load large-capacity units.



Our dishwashers, OTR microwaves and other appliances add convenience and ease to everyday living.



Midea keeps you cool and comfortable with our wide variety of air conditioning solutions that include window units with Wi-Fi and voice control to convenient portable air conditioners and dehumidifiers.

## MIDEA ALSO LEADS IN

- Small Domestic Appliances
- Floor Care
- Water Filtration
- Fans and Heaters

## CUSTOMER SERVICE

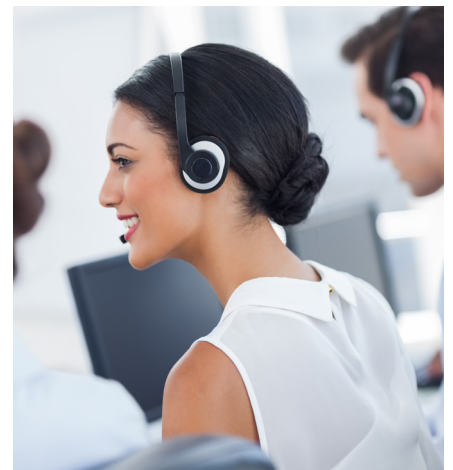
Midea Customer Service is dedicated to providing a world-class service experience. Our local Customer Service Center in Miami has a 350,000 call capacity along with an on-site parts warehouse and 24-hour RMA processing.

A full digital experience is also available with email and online product registration and customer service inquiries. Live Chat with a customer service rep coming soon.

The Midea Field Service Agent network includes over 1,500 agents with 99% coverage (incl PR, HI) and growing.

An authorized service partner request is also available on [midea.com](http://midea.com) and our network continues to grow.

To contact Customer Service, call our toll-free number: **1-866-646-4332**



1 Source Euromonitor International Limited; Consumer Appliances 18ed, per Major Appliance category definition, producer volume in units, 2017 data.  
2 Source Euromonitor International Limited; Consumer Appliances 18ed, retail volume sales in units, 2017 data.